

A decorative swirl of green and purple lines with small stars and dots, surrounded by confetti in various colors (pink, blue, yellow, green) scattered across the background.

30

Celebrating 30 Years

the link

youth health service



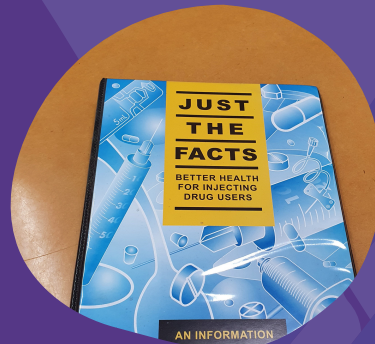
2000

The Link moves to
Liverpool St



1990

The Link
Youth Health
Service opens!



1993-ish

Needle Syringe Program
is offered here



2008

Health-Hub
officially opens
in building 49

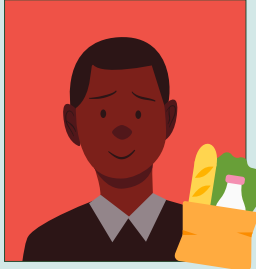
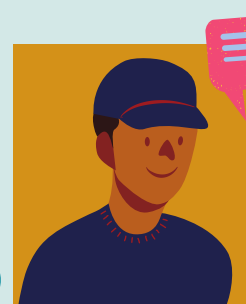


the link

youth health service



ANNUAL REPORT 2019 - 2020



A collage of Australian-themed items. On the left is a vintage beige computer monitor and keyboard. A black film strip with white sprocket holes and orange '27A' markings runs diagonally across the center. To the right of the film strip is a silver Australian coin and a postage stamp. The stamp features a map of Australia with green and red regions, the word 'AUSTRALIA' in red, and a small egg-shaped object. The background is a light blue and white geometric pattern.



1999 - Y2k bug
(does not)
reign supreme

2014 - first female Speaker in the Tasmanian House of Assembly

2017 - marriage equality in Australia passes

The logo for 'the link youth health service' features the words 'the link' in a large, black, lowercase sans-serif font. Below it, 'youth health service' is written in a smaller, purple, lowercase sans-serif font. The background of the logo area is white with faint, light blue diagonal lines.

the link
youth health service





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-level 2020- COVID19 capers



president's report

On behalf of the Board I am delighted to present the Link's annual report for the 2019/20 financial year.

2020 has been a challenging year for all of us. The Link has not escaped those challenges. This year more than ever has reinforced in me the critical importance of the services that we provide for young people. In times of crisis, it is often those who are already disadvantaged or at risk who are most severely affected. While we have been fortunate in Tasmania to avoid some of the worst potential of COVID-19, the social isolation and other impacts have been as great a burden on young people as on any other sector of our community. For those who already needed help, it has been more kindling for the fire, reinforcing the need for accessible and robust mental health, AOD, support and referral services. I am proud of the work that we do, and I am proud of our staff and our partners for the difference they make in young people's lives.

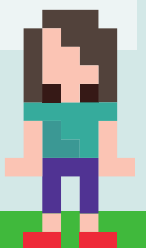
Our focus now is on sustainability and stability. It is our hope that the Link, which celebrated its 30th birthday this year, will continue to provide services for young people in 2050. The work we do now, to ensure that our organisation is robust and efficient, and the programs and services we offer are a model for best practice in delivery and accessibility, will reinforce the foundations that the next 30 years will build upon.

Key Achievements

- Continued to refine and improve our headspace model of service delivery
- Managing the challenges brought about in service delivery in a COVID-safe framework, including providing flexible working arrangements for staff and creating new and innovative ways for young people to engage with our services
- Welcomed two new Board Members : Anna Cretan and Lois Jenkins

Challenges

- Continuing increase in demand for our services and limited capacity within our current model and footprint
- Increased complexity of our client presentations
- Difficulty attracting potential job applicants from interstate during COVID 19
- Supporting clients and staff through the pandemic



Coming Up

- Expansion of our headspace footprint into additional premises at 51 Liverpool Street o Development of our next Strategic Plan for 2022 -2024
- Undertaking accreditation for our services at 57 Liverpool Street
- Next round of the headspace Model of Integrity Framework audit

Thanks

- Our landlords the Wilson Family for their ongoing support. It is their benevolence that continues to allow us to expand our services for young people in the Hobart CBD.
- to my fellow (and past!) Board members, the Link's senior management team and to all of our staff and partners - thank you for your ongoing support, patience, passion and dedication.

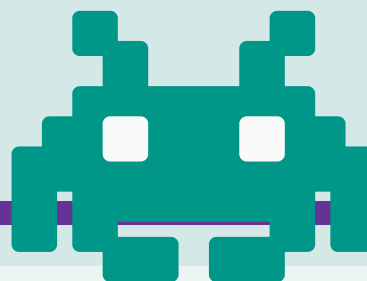
We bid farewell to our long-serving CEO, David Perez. David's contribution to the Link as a Board member, an employee and as a leader cannot be overstated. His passion and dedication to the Link and to young people has always been an inspiration. The final reflection of his leadership are the positive changes in the lives of the many young people who the Link has helped during his tenure. It is with sadness and respect that we say farewell and best wishes.

We also welcome our new CEO, Miranda, with great excitement. Miranda's obvious leadership and vision, and the respect she has in the sector, is an opportunity for the Link that we welcome with open arms. Thanks Robert Meredith

Robert Meredith
President



CEO's report



This year, The Link celebrates thirty years since incorporation and twenty at 57 Liverpool Street. The 2019/2020 financial year started not dissimilar to other years. We were working through structural improvements and continuing to find ways to better provide services for the young people that use The Link. Little did we know what 2020 was about to land on our doorstep with a surprise.

During the first six months we saw an increase in demand in most of our programs and we began the process of reviewing operations and developing a better structure for the future. We had a very busy first half of the year. Aside from operational changes, we also commenced the process of strengthening our IT infrastructure and moving more systems to secure cloud-based platforms, including new risk management solutions and safer data facilities. These and other actions would become invaluable in the second half of the financial year.

As the Gregorian Calendar Year clicked over, the unexpected hit, the global pandemic caused by SARS-CoV-2 landed with a thud and in a very short time changed almost everything.

At The Link we are not unfamiliar with change, in many ways it has been part of our pedigree for thirty years and we have adapted and evolved, always focusing on the young people we serve and always aspired to do better. 2020 was to challenge even that and we had to accelerate the plans we had to move our system to "the cloud" and to offer flexible work arrangements for our staff. It was challenging but our staff took on the challenge and within a relative short time, we had adapted to the "new normal".

The pandemic forced us to change many of our systems and consider new and better ways to remain relevant to our clients and to stay open and continue providing essential services to young people. The changes are too many to list here, but some of them would not have been possible without the input, their support and the financial assistance of the Tasmanian Government, directly and through the Alcohol Tobacco and other Drugs Council, Tasmanian Council for Social Services, Primary Health Tasmania and the Drug and Alcohol Service as well as Primary Health Service

The Link has emerged from the pandemic as a stronger organisation, one that is more accessible and that is more agile in its ability to adapt to whatever changes the future holds for us.

I want to personally thank the most important people in our organisation, our frontline staff and our administration, the people that each day work with our clients. Everything else is and should be structured to help you do your work better and to support you. Without you there is no Link. The reason we are here is to offer health help to young people and it is the workers at the frontline that see the faces of those young people and touch their lives. I also want to thank my management team for supporting our workforce and caring about our clients. It is as a team that we do what we do.

And to 2020-2021.... We are ready for you :)

achievements



Another big year for events and the like, but the definite highlight for me this year was teaming up with Falls Festival organisers and St John Ambulance, and Party in The Paddock peeps, to set up our 'Chill Out, Before You Pass Out' space at both festivals. These spaces were for patrons who may just need a break from it all, practical supplies, or support from my amazing colleagues. With not a lot of time to get ourselves sorted, we did - and if I may say so myself, it ran incredibly well.

The Youth Reference Group have continued to support me in developing activities for youth participation at events, and at times in the past year stepping up to run them at events when I have been unable to attend. Using a Mental Health Week grant they developed a wellbeing wallet card 'My Wellbeing Plan-Remember to Breathe'. This is available for our clients, but also available for other organisations to utilise, and to hand out at events. - **Shelagh, Community Health Educator**

The Individual Placement and Support (IPS) program had another successful year of supporting our participants to reach their work and study goals. The IPS is a strengths-based model of employment support and is funded by the Australian Government Department of Social Services (DSS). headspace Hobart was one of the first headspace centres in Australia to have the IPS. Since we started in February 2017, we have been collecting data. This data is now showing just how important suitable study and employment opportunities are to young people's mental health.

- **Lorelle, IPS Program Manager**



The Youth Health Fund (YHF) is a program administrated by The Link Youth Health Service through a network of trained YHF Access Workers. The YHF is a statewide program that financially assists young people aged 12-24 to pay for essential health services and or health items when they otherwise could not afford them.

This program is a great way for young people to have their health needs met without any barriers. It is a great way to engage with a client in a confidential space and build rapport, and provide reassurance that health help is available.

We successfully launched a Youth Health Fund Access Worker Portal for our state-wide YHF Access Workers – this has been an incredible achievement. - **Nikala, YHF Manager**



Over the last year we have seen an increase in the number of young people accessing the AOD Program which means more young Tasmanians have had an opportunity to speak with staff, learn more about substance use and how that impacts their health. We were part of the 'Chill-out Zone' at Falls Festival and Party in the Paddock that provided support for young people. During the COVID-19 restrictions, to continue service delivery, we quickly changed to phone appointments with the majority of young people being happy with that arrangement.

The AOD program assists many young people to reduce substance use through brief intervention, harm minimisation and referral as required. It is such a reward to work with young people who recognise the benefits of making positive changes in their lives, and witnessing them achieving their goals. - **Kaz, AOD program**

The Link offers a diverse range of services to improve the health and wellbeing of young people aged 12-25 years in southern Tasmania including our 'Open Access' area for drop-in practical assistance and support.

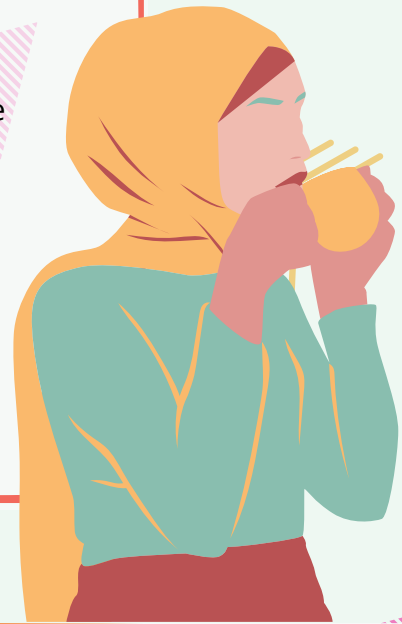
During this year, we remained steadily busy providing health supports, with our main health areas such as sexual health, access to food, youth health fund requests, and addressing digital access barriers. We also quickly adapted to COVID19 so we could remain open for vulnerable young people needing supports during the pandemic.

It was also another great year continuing some great health promotion messages, and for this year we did things like: invite local representative members for a 'chat and a chew', creating 'Safe-Place' art led by LGBTIQ+ young people, ran a session on 'Your Workplace Rights' with legal experts and unions rep, a National Condom Day poster competition around consent, 'Chill Out Before you Pass Out' safe zone at Falls Festival, free hearing checks and many more!

- **Andrew, Youth Health Service Coordinator**

We have become flexible in terms of the way we deliver our service and Reception Team have adapted well, communicating different options to our young people and setting up Telehealth appointments. For a period of time we found that there were fewer DNA's as these changes have made our service more accessible for our young people, bringing a positive to these challenging times. During this time Shelagh has worked on making the waiting area a welcoming space with offerings of art, craft, cooking, sleeping and game packs, free to our young people.

- Julie, Practice Manager



The 2019-2020 financial year brought many opportunities for continuing to develop and deliver This Way That Way, The Link's sexual and reproductive health program. Important achievements during this period included:

- Delivering monthly 'Heart Break Club' workshops for young people on sexual and reproductive health related topics in The Link's Open Access area.
- Delivering a 2 hour sexual and reproductive health education workshop to TasTAFE's Young Migrant Education Program (YMEP).
- Creating a 'First Time Sexual Health Check Guide' for young people with consultation from Dr Alison Edwards, headspace GP. The guide, along with other sexual and reproductive health resources, was distributed at the Marion Bay Falls Festival.
- Presenting a poster on the program and new learnings from working with our young people at the Australian Association for Adolescent Health Conference in Melbourne.
- Developing a new online platform and publication called 'This Way // That Way' for resources and youth-led content. 'This Way // That Way' will be hosted on The Link's website and launched in the 2020-2021 Financial Year. As part of this project, we recruited 20 young people to participate in an Editorial Collective, which will provide consultation, direction and input on the publication.

- Claire, This Way That Way program

In the past year, headspace Hobart have further 'fine-tuned' our scope of practice to better align with headspace National's Stepped Care Model. This was with the support of Primary Health Tasmania and the headspace Network. As a result we have improved our service pathways to deliver a responsive and evidence based service to young people in the mild to moderate early intervention space. This included the establishment of our Access Team, with clinicians fulfilling our front line positions and delivery of a clinical service for our young people from initial contact with the centre.

headspace Hobart offered group programs within the reporting period, including ongoing delivery of the healthy headspace evening workshops. Additionally, we facilitated our first Dialectical Behaviour Therapy (DBT) group during this period. This group was facilitated in the Hobart CBD and provided an additional service delivery option for young people. This also provided professional development opportunities for our staff and students. The group, facilitated over 10 weeks, was very successful, with great feedback and outcomes, including retention of all members of the group for the entirety of the program. Congratulations to the clinicians, students and young people for their successes and thank you to the broader network for the support provided in facilitating the group.

headspace Hobart are proud to have been able to offer a consistent and accessible service, remaining open to young people throughout the COVID-19 restrictions. Young people have been able to choose whether they wanted to engage with their clinicians by phone, screen to screen or face to face.

- Angela, headspace Hobart Centre Manager



How we continued to improve and build on our services (July 2019-June 2020)



- Completed our headspace Demand Management Project, resulting in our refined model of service delivery
- Another increase in numbers of young people needing our headspace program
- Growth in demand for our Short Term Psychological Intervention Program in Bridgewater and Sorell
- Youth Health Fund launched online portal for Access Workers across the State
- Increase in young people accessing our Drug and Alcohol programs and in April we welcomed Lara to our AOD team
- Built on our daily menu of support topics for our young people in Open Access - Hearing Tasmania providing free hearing checks; Anti-Discrimination Tasmania and Hobart Legal Centre
- Heart Break Club introduced for young people needing support around relationships
- The Link Funding Raisers group was formed to raise much needed funds for our Programs with our Inaugural Link Quiz Night held in November

(and then we had COVID and that meant...)

- Developed policies and procedures to keep our staff and clients COVID Safe
- Supporting our workers that needed to work from home
- Reworked our Open Access area to better suit the needs of clients during COVID
- Reworked our headspace Reception to provide safe distancing for clients
- Hand sanitising and social distancing were implemented and key COVID-safe messages were regularly delivered
- Continued to keep our staff connected by regular Zoom meetings:
 - held our whole of Agency staff workshop for the first time over Zoom
- Delivered more support by telehealth and phone contact with clients
- Focussed our healthy food to be "take away" suitable
- Kept in contact with our clients not able to access Open Access by regular facebook messaging
- Telephone support via call-back was introduced for
 - Heart Break Club morphed into a hotline service
 - Discrimination Help Call-back
- As an essential service, our Needle and Syringe program continued to support clients in a COVID-safe manner.

Maggi,
Quality and Improvement Manager



spotlight of the year

two things you should know about...

Funding Raisers

(Maggi, Shelagh, Angela, & Rebecca)

A group of Link staff members who have come together with the common desire to increase and diversify our funding sources, by increasing brand awareness and raising our community profile; we do this by engaging with stakeholders and members of the public through fun and information activities that will raise funds for specific projects and items. On 15 November 2019, we had our The Link Quiz Night! A huge fun and successful night with Link staff, Board members, significant others and friends; as well as incredible support from our local community with donations of prizes and funds to really make the night a hit. Extra special thanks to Craig Wellington who donated his time as our Master Quizzer.

- **Maggi, Quality and Improvement Manager**

Dialectical Behaviour Therapy

(Alison, Berny, & Jesse)

The headspace program was lucky enough to have some of their staff members train to become qualified DBT group facilitators in 2019 and as a result we were able to successfully run our pilot DBT group program. We started with 6 young people and at the end of the 10 week program, we still had all 6 participating! This is a massive achievement as group numbers tend to decline as sessions progress. Five of the six young people reported a significant decrease in their mental health issues at the end of the program and all young people reported enjoying being a part of the DBT group. We plan on running more DBT groups next year! - **Berny, Senior Access Team Clinician**

what people say about..



'The Link has been incredibly supportive of YNOT and has actively contributed to the work of our organisation.'

- The Youth Network of Tasmania (YNOT)

'Through my experience at the Link, it is easy to see that the team there have a truly professional manner and a deep care and respect for their clients.'

- Hobart Community Legal Service

'Young person does not currently receive an income, relies on parents providing her money to access health care, however due to difficulty at present and unable to go home due to relationship with parents, young person identified without the YHF assistance she would have not been able to access this prescription.' **- 15 Year old / Script**

'Thank you for being open and deliver this service to people, I know a lot of people who really need it at the moment' **- young person**

'I have lost my job due to COVID-19, I have never been in such a place asking for help. I don't even know how to ask for help. My friend told me about you guys, I really appreciate your help, thank you very much.'

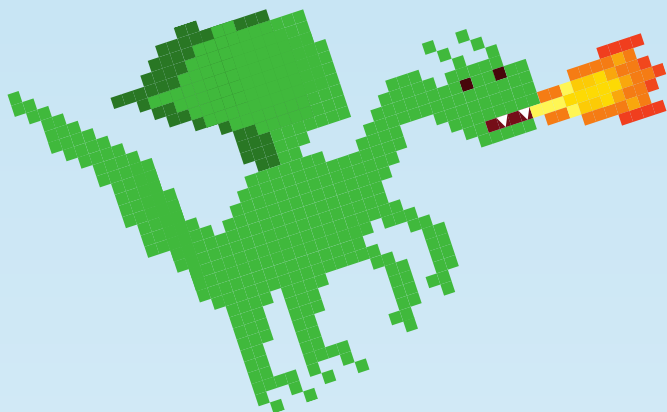
- young person

'By having this one dental appointment paid for, I would be able to continue to pay my other bills such as food, water, car and phone bills which I really need' **- 20 Year Old / Dental appointment**

'The Link were very accommodating in allowing us to undertake consultations on site with young people to discuss youth homelessness and other youth issues. They have always been very supportive of our work and are always happy to assist wherever they can. Thankyou!'

- Dept of Communities Tasmania, Youth at Risk & u16 Homelessness Project

'We partnered to do a D&D session for Trans Day of Remembrance (I think!), and D&D proved a really popular and accessible way to mark such a day for young people. It also provided a way to connect young people accessing The Link to WIO, and young people accessing WIO to The Link. We've had plenty of good partnerships for activities now, and they all add up to a strong relationship between the two orgs.' – **Working It Out**



'I've tried talking to mum about getting contraception, because I don't have any money. She got all weird about it and wouldn't talk about it, saying it will lead me to doing all sorts of things'

- **16 Year Old / Contraception**

'Very positive feedback from participants especially when able to show people what the inside of their ear looks like.' – **Hearing Australia**

'This place has been for me when I haven't had money for food or when I needed somewhere to feel safe. I think the best part is the staff who are so kind and wholesome to people like me.' – **young male**

'Bloody oath you're brilliant! what would I do without you? thankyou thankyou thankyou! Xxx'

- **IPS participant**

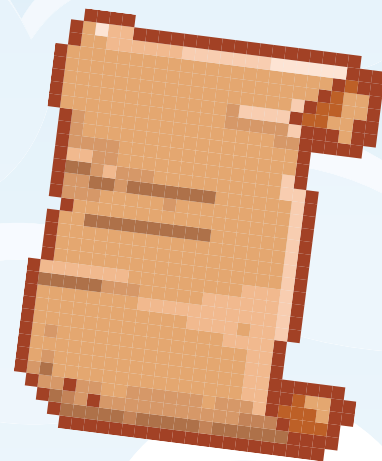
'I am a young person. I'd be interested to see what is involved in this project. I understand the importance of resources and open discussion about sexual health, sexuality and relationships and I think it's very important for this kind of information to be widely accessible.'

- **Editorial Collective member, This Way That Way program**

'The Youth Health Fund has literally been life changing for some of my patients, enabling them to take control of their current situation and massively altering the course of their life'

- **access worker**

'Art calms me and helps my mental health a lot. It has also helped me to meet new people.' - **Wear It Purple Day Safe workshops, Male, 22**



'You really saved my life' - **IPS participant**

'Thank you so much for helping, my friend really needed you, you lot are awesome' – **Male 22, Falls Festival**

challenges

The AOD program had Kaz working part time until April when Lara, also part time, joined the team. An increase in young people accessing the AOD Program has been our major challenge. COVID-19 undoubtedly impacted the program by stopping face-to-face counselling, however, the majority of clients embraced alternative forms of engagement. - **Kaz, AOD Program**

During COVID19 we changed our face to face interactions to over the phone consults; There was an increase in requests for counselling sessions to support Mental Health Care Plans for young people. - **Nikala, Youth Health Fund Manager**


As Tasmania entered statewide and community lockdown, our youth health service was significantly disrupted by the safe-at-home measures implemented by the government.

However, The Link responded to these rules quickly to alter the drop-in health services, remaining open with protective measures in place, and ensure young people could maintain access for their health needs and practical support when required during this pandemic.

- **Andrew, Youth Health Services Coordinator**

The latter part of the financial year has been a challenging time for our team with the impact of COVID and we have adapted incredibly well and have become well practiced at asking every young person, family/friend and other external stakeholders the COVID questions to ensure the health and safety of our young people and our workers. Reception Team have also become extremely good at our COVID cleaning regime, gloving up to wipe away any potential COVID bacteria – our buildings have never been so sparkling clean! - **Julie, Practice Manager**





Service demand and providing a timely and responsive service continued to be a focus point during this period - in particular, demand management and service streamlining were areas of attention, including through the support provided by PHT, to implement recommendations from previous commissioned reviews into our service delivery. As a result of the recommended changes, including implementation of our Access Team we sadly lost some of our long-standing non-clinical colleagues. This was a challenge and sad time for all involved, and we thank our previous employees for their time, dedication and contribution to our program during their time with us.

Recruitment and staff changes were a constant during this period - 'The only thing constant is change' was a regular reflection during these times. As a result of multiple changes we have also been able to recruit and welcome new members to our headspace program.

- Angela, headspace Hobart Centre Manager

While Covid-19 presented some challenges, mostly in relation to delivery of planned program activities, it also allowed us to pause and reflect on an ongoing, and important challenge. This has been to ensure sexual and reproductive health information and project activities feel relevant and useful for young people. Over this financial year, particularly into 2020, we have worked on incorporating more co-design principles into the design and delivery of resources and activities. This has involved conducting formal and informal consultations with young people about workshop content and draft resources, as well as the establishment of the 'This Way // That Way' Editorial Collective. We hope that through implementing more co-design and collaborative principles and approaches in working with young people, we will build a greater sense of shared ownership, and, consequently, reach a greater number of young people in a more meaningful way.

- Claire Johnston, This Way That Way

Despite the significant challenges of COVID-19, our team have continued to successfully support our participants into work and study. Some found the transition from class-based education to online study quite challenging, while others seemed to enjoy the opportunity to study from home. As always, educating employers about mental health can sometimes be a challenge - but we are getting there, one employer at a time.

- Lorelle, IPS Program Manager

who we worked with...

Enthusiastic participants, AFL SportsReady, TasTAFE, Utas, Dress for Success, various employers, headspace Devonport (we helped them with their newly funded IPS program!), headspace National Office.

- Lorelle, IPS Program Manager

This Way That Way worked in partnership with the following organisations: Sexual and Reproductive Health Collaborative Group, Tasmanian Council of Aids, Hepatitis and Related Diseases (TasCAHRD), TasTAFE, University of Tasmania, Working It Out. Women's Health Tasmania.

- Claire, This Way That Way

During this period headspace Hobart worked closely with Caroline Thain (Project Officer - PHT) to further support previous external recommendations to the headspace program and management of demand across centres within Tasmania. headspace Hobart thank Caroline for her support, passion, enthusiasm and commitment to our centre and service provision in supporting the implementation of demand amangementa and service recommendations.

headspace Hobart continued to work and engage with regularly the headspace Hobart Consortium and Youth Reference Group. Diversity and adaptability in engagement saw meetings during this time transition from face to face to screen to screen and the shared challenges within an evolving context.

Additionally, headspace Hobart delivery services through various locations in an attempt to support young people within greater Southern Tasmania. We particularly Thank the Clarence Integrated Care Clinic and Pulse Youth Health Service for their ongoing support. During this time we returned to provide service from the renovated YouthArc location (following flooding damage), this was temporarily suspended in response to COVID-19 context, however we look forward to resuming this location and partnership in 2020-2021.

Throughout this financial year, we have continued to have close working relationships with other services that support young people in Southern Tasmania - community GPs, CAMHS, ACMHS, #Synergy, Anglicare, ADS, public and independent schools and colleges, TAFE and UTAS. headspace Hobart continued to provide placement and professional learning opportunities for allied health students on placement - Thank you to all the students who have joined us on placement and contributed to our service provision during this time.

headspace Hobart would like to Thank everyone who we have worked with during this period in aim of supporting service provision for young people within Southern Tasmania, particularly our young people, their family/carers and friends who entrust us to support them during challenging and difficult times.

- Angela, headspace Hobart Centre Manager

The Link has a range of collaborative partnerships with services that provide weekly visits to our drop-in space where they assist young people. In essence, Open Access works as a hub for external services and internal programs to connect with vulnerable youth demographics, and addressing health issues earlier, in a model that foregoes appointments that some young people have difficulty engaging with.

These partnerships have been invaluable to The Link and connecting young people with experts in different health domains, and while our ability to provide a physical space for this hub was not possible during the pandemic, the innovation and use of online and digital communication was useful in ensuring young people could continue to access health help if they needed it, and demonstrates potential flexibility and innovation in the future.

- Andrew, Youth Health Service Coordinator

We have worked with a range of external organisations across events and sessions including: Pulse, Working It Out, RIDE For Change, Be You, Karadi, Rural Youth, and A Fairer World.

- Shelagh, Community Health Educator

Our team has worked closely with: Richard Lee and Jessica Dean from Work & Training, to support our trainees; headspace National Telepsychiatry and Call to Mind Telepsychiatry as we have a number of our young people using these services; Medicare Australia; Pulse Youth Health South; School Social Workers; GP's, Medical Practices and Mental Health Services

- Julie, Practice Manager

SAG:

We have a State Advisory Group that provides a governance role in the Youth Health Fund program. It's a requirement that they work directly with young people aged 12-24; representatives are from each region of Tasmania.

Access Workers:

We have approximately 280 trained Access Workers state-wide who are situated in a range of Youth, Community and Health Services; they can provide immediate support and financial help for those in need.

Service Providers:

The Youth Health Fund has continued communication with external service providers to ensure services to young people continue to grow and change to reflect current health trends and health advice. As these relationships strengthen each year, young people have a better experience and health outcome.

- Nikala, Youth Health Fund Manager

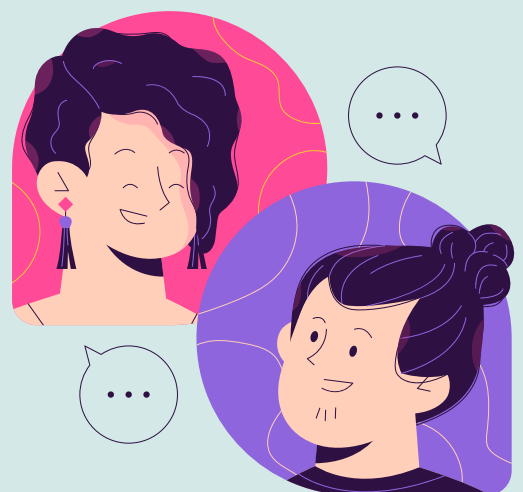
who we supported & how



This year, We had a total of 8, 706 health issues for supported assistance in our Open Access and AOD programs. Our team also completed 36 health promotion activities, with 493 participants. - **Andrew, Youth Health Services Coordinator**

Until COVID hit, we were taking ourselves along to a myriad of events at Schools, Colleges, TAFE, UTas and in the general community. Organisations supported include Basketball Tasmania, Risdon Prison (MHW Expo). - **Shelagh, Community Health Educator**

The AOD Program supported St John Ambulance's Medical team at both Falls Festival and Party in the Paddock. The two festivals had us working in very different ways and we were glad to have been involved. Falls in particular was held during a heat wave and as a result our 'Chill-out Zone' reflected a mini emergency department full of dehydrated heat struck young people searching for respite. Party in the Paddock was thankfully not as hot but we definitely helped more young people affected by alcohol and other drugs, and with mental health concerns. - **Kaz, AOD Program**



Occasions of Service:

FY2018 = 6245,
FY2019 = 7378,
FY2020 = 7052

Serviced Young People:

FY2018 = 1722,
FY2019 = 1916,
FY2020 = 1807

New Young People:

FY2018 = 961,
FY2019 = 997,
FY2020 = 780

Returning Young People:

FY2018 = 702,
FY2019 = 819,
FY2020 = 863

**- Angela, headspace Hobart
Centre Manager**

The Youth Health Fund can financially assist with contraception, hygiene items, counselling sessions, prescriptions, and more for disadvantaged young people.

The young person must address their health issue to an Access Worker who can then provide immediate financial support through the Youth Health Fund within a paper based system and no cash is given.

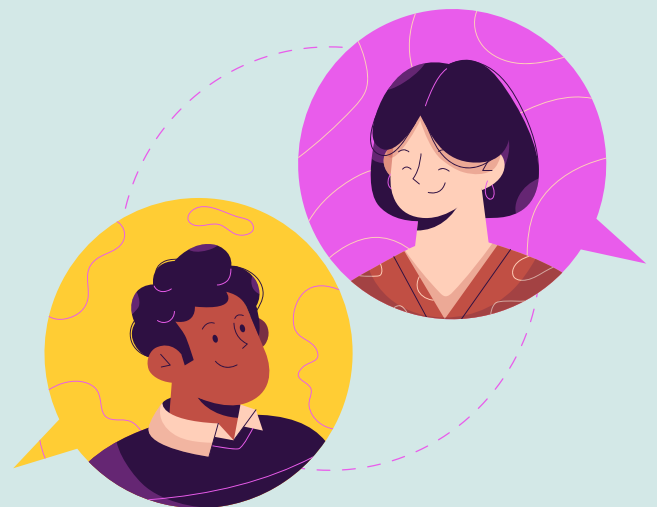
From July 1st 2019 to 30th June 2020 the Youth Health Fund supported 1,315 applications.

South: 899
North: 148
North West: 268

- Nikala, Youth Health Fund Manager

Enthusiastic young people, with mild to moderate mental health issues, who want to work and/or study.

- Lorelle, IPS Program Manager





men's health week



biggest morning tea (ZOOM)



dungeons and dragons and
diversity recruiting (spoilers)



youth reference
group members



fundraising quiz
night winners



wear it purple day





headspace toolkits!



AFL Hawks footy donation!

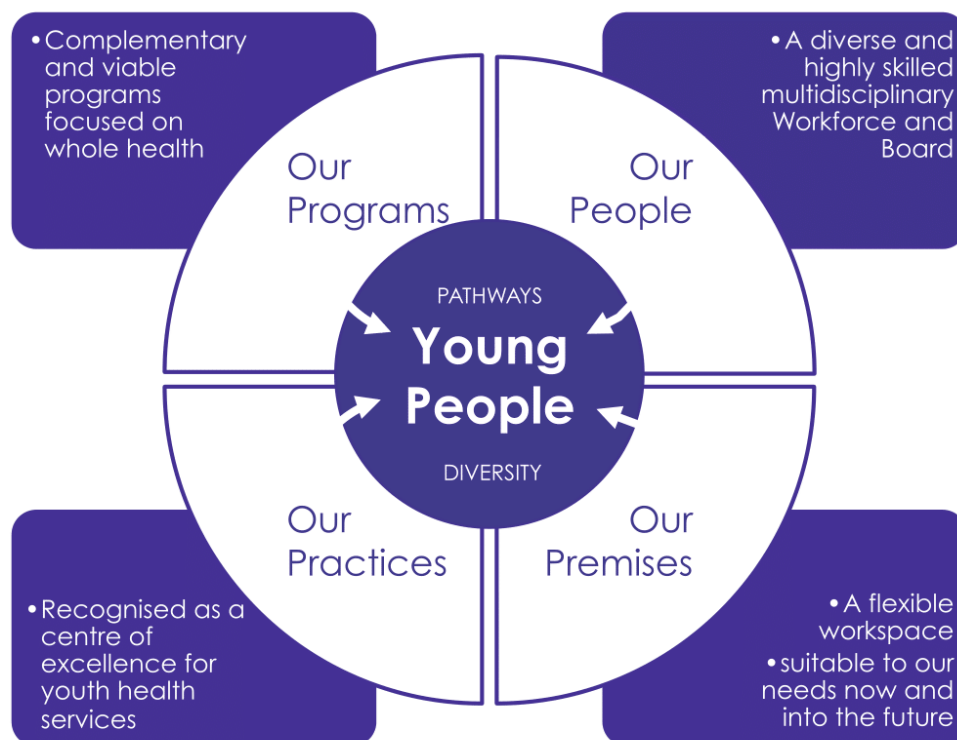
falls festival 'chill out' zone



coming up



Our focus for the next 3 years - Year 3



Post COVID, re-setting our place in the community:

- outreach
- community collaborations
- sector engagements and partnerships

Our new building at 51 Liverpool Street will provide improved access for family and friends

Continuation of the Individual Placement and Support program will strengthen youth participation in the workforce and address stigma around mental health.

Increasing awareness of young people, mental health, and wellbeing in the workplace.

Group programs offered to young people to address health, wellbeing and social outcomes.

Lobby for and support qualification pathways for our sector's workforce.

treasurer's report

Finance and Risk Committee 2020

On behalf of the Board and of the Finance and Risk Committee I am pleased to present The Link's Audited Financial Statements for 2020.

Despite the impacts of COVID-19 and the challenges this posed for the organisation, the year has seen relative financial stability for The Link. All our core funding streams remain secure with a number of multi-year contracts in place providing income certainty for several years to come. However, we are facing financial pressures as we grow and evolve, and as we address increasing requirements for clinical governance and oversight.

For the financial year, our income remained stable at \$2.949million (down \$320 from 2019) despite bank interest falling by over \$4,740 due to falling interest rates, and a range of cost increases and new expenses.

Our small loss of \$51,686 (1.7% of Budget) is partly attributable to depreciation, information technology upgrades, and salary and staffing cost increases. These increases are largely offset by a range of savings including vehicle and travel cost savings as a result of COVID restrictions.

Despite the loss, our balance sheet remains relatively strong with Current and Total Assets increasing marginally. However, our Final Balance has reduced by \$51,687 from 2019's \$469,546 to \$417,859, primarily due to Provisions for Staff Leave and Entitlements increasing by \$35,925 to \$308,298.

The coming year will see further pressure on our outgoings and balance sheet as we work to implement improved standards of clinical governance through employment of a Clinical Manager for the service. Efforts to either secure additional support from our funding bodies or alternatively increasing our ability to self-generate funds will be needed if service reductions or unsustainable ongoing deficits are to be avoided. One source of increase funding being pursued is charging of an administration fee for Private Practitioners working out of The Link's premises. However, this is unlikely to be sufficient to fully address the financial shortfalls we face.

The Finance and Risk Committee met frequently through the 2019-20 financial year and my thanks are extended to fellow FRC member, Barbara de Graaff, and President, Rob Meredith who frequently attended the meetings. Our thanks are extended to Eliza Lee and David Perez for their support of the committee's operations and their work in maintaining The Link's relatively strong financial position.

We also thank our auditors, Accru, who have advised that they will not be providing Audit services beyond this year. As a consequence, The Board will need to appoint new Auditors for the 2020-21 year and beyond. Accru has recommended Bentleys Accountants and Advisors as our future Auditors and this recommendation is supported.

I will also be standing down from The Link Board at the 2020 AGM and wish my successor in the Treasurer's role well and offer any assistance I can during the transition.

A handwritten signature in black ink, appearing to read 'John Borojević', with a long horizontal stroke extending to the right.

John Borojević
Treasurer

The Link Youth Health Service Inc

A.B.N. 12 345 678 900

Financial Report

For the Year Ended 30 June 2020



Business + Personal + Financial Solutions

Sydney + Melbourne + Brisbane + Perth + Adelaide + **Hobart**

Location: Level 1/18 Ross Avenue, Rosny Park TAS 7018

Telephone: +61 3 6244 5044

The Link Youth Health Service Inc

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FINANCIAL REPORTS

Board members at the date of this report are:

Robert Meredith - President

John Borojevic– Treasurer

Barb de Graaf

Amanda Lo

Helen Barrett

Suellen Taylor

Linda Paynter

Anna Cretan

Principal Activities

The principal activities of the Association during the financial year were:

- The provision of health information to young people;
- Running a walk-in holistic health service for young people 12-24 years;
- The promotion of harm reduction strategies for young illicit drug users;
- The diversion of young people with alcohol and other drug issues from the court system; and
- The provision of funds for young people to access health services statewide through a network of trained access workers.
- Specific sexual health program

headspace Hobart (The Link Youth Health Service Inc as the lead agency)

- Deliver flexible, friendly, relevant and practical service options at a centralised site
- Provide timely, relevant interventions to improve the overall wellbeing of young people in primary health, mental health, alcohol and drug, and vocational assistance
- Use a cost effective collaborative approach that draws on sharing resources and expertise within the health and community sector
- Establish new service opportunities that can assist young people earlier in the onset of mental health and associative substance use problems
- Ensure all work practices have a current evidence base
- Utilise pre and post qualitative measures to assess client outcomes
- Reform local service systems; implementing community awareness campaigns and community education to assist young people experiencing mental health problems and influence both policy direction and community attitude
- Individual Placement and Support Program for assisting headspace clients in employment and training opportunities

the link

Significant Changes

This financial year we were lucky enough to be given two one off funding arrangements that allowed us to bring our services to two music festivals. The Party in the Paddock funding came in at \$14,000, and Falls Festival funding \$10,404. It is unlikely due to COVID-19 that we will be offered funding for these festivals in 2021.

Operating Result

The Loss for 2019/2020 amounted to \$51,686.

Signed in accordance with a resolution of the Members of the Board.



Robert Meredith

Dated on the 9th day of December 2020.

President

On behalf of the Board of Management

Profit and Loss for Period Ended 30 June 2020

2019		Note	2020
\$			\$
	Income		
	State Government		
	State Government Grants		
766,125	Core Funding		829,687
	State/Commonwealth		
224,797	Youth Health Fund	4	219,413
119,800	Illicit Drug Diversion Initiative	4	124,667
1,068,695	Headspace	4	984,871
106,601	Medicare Payments Headspace		140,150
100,679	T.O.P Grant state		77,052
286,695	IPS Trial - DSS Grant	4	252,354
14,742	ReachABLE		-
94,480	Short Term Psychological Interventions Program	4	118,105
	Self Generated Income		
14,556	Bank interest		9,816
152,791	Other		143,526
<u>2,949,961</u>	INCOME		<u>2,899,641</u>
	Other Extraordinary Income		
-	Cash Flow Boost		50,000
2,949,961	TOTAL INCOME		2,949,641
	Expenditure		
8,866	Audit and accountancy		8,764
71,950	Depreciation and Equipment		61,570
212,262	Property, Insurance and Office Expense		186,819
48,574	Information Technology		84,988
2,096,158	Salaries, Superannuation and Staff Provisions		2,201,508
24,573	Professional Development		23,216
116,156	Vehicles and Travel Expenses		103,908
168,982	Other Operating Expenses		82,919
45,897	Headspace Other Expenses		50,037
209,474	Youth Health Fund Services		197,599
<u>3,002,892</u>	TOTAL EXPENDITURE		<u>3,001,327</u>
<u>-52,930</u>	Operating surplus/ (deficit)		<u>-51,686</u>
<u>-52,930</u>	Net operating surplus/ (deficit)		<u>-51,686</u>

Balance Sheet as at 30 June 2020

2019		Note	2020
\$			\$
	CURRENT ASSETS		
627,578	Bank		656,498
-	Payments in Advance		49,584
74,510	Receivables		54,450
702,088	TOTAL CURRENT ASSETS		760,532
	NON CURRENT ASSETS		
169,075	Property plant and equipment		179,323
266,389	Motor vehicle		216,311
168,163	Leasehold improvements		169,075
-351,381	Less provision for depreciation		-365,727
252,246	TOTAL NON CURRENT ASSETS		198,982
954,334	TOTAL ASSETS		959,514
	CURRENT LIABILITIES		
79,813	Payables and Accruals		87,618
17,875	Staff Liabilities		22,331
46,713	GST net		42,978
28,415	PAYG		28,845
272,373	Provision for staff leave		308,298
39,598	Subsidies in advance & other liabilities	3	51,585
484,788	TOTAL CURRENT LIABILITIES		541,655
469,546	NET ASSETS (LIABILITIES)		417,859
	ACCUMULATED FUNDS		
522,476	Balance at 1 July		469,545
-52,930	Excess of income over expenditure		-51,686
469,546	BALANCE AS AT 30 JUNE		417,859

Statement of Changes in Equity for the Year Ended 30 June 2020	
	Retained Earnings
	\$
Balance 1 July 2018	522,476
Comprehensive Income	
Deficit for the year attributable to members of the entity	-52,930
Other comprehensive income for the year	
Total comprehensive income attributable to members of the entity	-52,930
Balance at 30 June 2019	469,546
Comprehensive Income	
Deficit for the year attributable to members of the entity	-51,686
Other comprehensive income for the year	
Total comprehensive income attributable to members of the entity	-51,686
Balance at 30 June 2020	417,859

Statement of Cash Flows for the Year Ended 30 June 2020		
	2020	2019
	\$	\$
Operating Activities		
Government grants, fees and other income	2,971,870	2,779,435
Interest received	9,816	14,556
Payments to suppliers and employees	- 2,952,222	- 2,916,655
Net Cash Flows from Operating Activities	29,464	- 122,664
Investing Activities		
Proceeds from sale of motor vehicles, property, plant and equipment	50,820	51,845
Purchase of motor vehicles, property, plant and equipment	- 51,364	- 150,959
Net Cash Flows from Investing Activities	- 544	- 99,114
Financing Activities		
Other cash items from financing activities	-	-
Net Cash Flows from Financing Activities	-	-
Net Cash Flows	28,920	- 221,778
Cash and Cash Equivalents		
Net change in cash for period	28,920	- 221,778
Cash and cash equivalents at beginning of period	627,578	849,356
Cash and cash equivalents at end of period	656,498	627,578



Notes To and Forming Part of the Accounts for the Year Ended 30 June 2018

Note 1: Statement of Accounting Policies

The financial reports are a special-purpose financial report, prepared in order to satisfy the reporting requirements of the Associations Incorporation Act Tasmania. The Association has determined that The Link is not a reporting entity.

The financial reports have been prepared in accordance with the requirements of the Associations Incorporation Act Tasmania and the following Australian Accounting Standards:

AASB 1031 Materiality

AASB 110 Events after the Reporting Period

No other applicable Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The reports have been prepared on an accrual basis, and are based on historic costs, and do not take into account changing money values, or except where specifically stated, current valuations of non-current assets. These accounts have been prepared on a going concern basis.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

● **Income Tax**

The Association is exempt from income tax as a charity and is also a Deductible Gift Recipient for taxation purposes.

● **Fixed Assets**

The depreciable amount of fixed assets is depreciated over their useful lives commencing from the time the asset is held ready for use. Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The carrying amount of fixed assets is reviewed annually by the Board to ensure it is not in excess of the recoverable amount of those assets.

● **Leases**

AASB 16 Leases came into effect 1 July 2019. The new standard requiring the recognition of a 'right of use' asset and financial liability for all leases would apply to the following leases, however the board has decided to only adopt it in the 2021 financial year.

Lease	Term
57 Liverpool Street, Hobart	5+5
49 Liverpool Street, Hobart	5+5
51 Liverpool Street, Hobart	5+5

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the period in which they are incurred.



- **Employee Entitlements**

Provision is made for the Association's liability for employee entitlements in relation to annual leave and long service leave. Liability in relation to long service leave is calculated from the date of appointment, but is not payable in full until the completion of ten years' service, and not payable pro-rata until at least seven years' service. Our experience to date is such that we expect these commitments to be payable.

Contributions are made by the Association to employee's superannuation fund of choice and are charged as expenses when incurred.

Note 2: Operating Lease Commitments

The Association leases premises at 57 Liverpool Street, 49 Liverpool Street and 51 Liverpool Street.

Note 3: COVID-19

Within Australia and globally, unprecedented measures have been introduced to control the spread of the COVID-19 outbreak, including travel and trade restrictions, restrictions on public gatherings and temporary business closures. These significant measures have had a sudden and substantial negative impact on global economic activity, with certain industry sectors experiencing unforeseen financial difficulties. Consequently, the functioning of global capital markets has been impaired by increased volatility and negative investor sentiment.

The expected duration and magnitude of the COVID-19 global pandemic and its potential implications on the global economy and financial markets remains unclear. Should these circumstances become severe or prolonged, it is expected to have a material adverse impact on the global and Australian economies, which in turn may have a material adverse impact on the entity's financial performance and position.

Currently we are not directly impacted by the pandemic, and have managed to continue running our organisation as normal. The Tasmanian and Commonwealth Government offered specific funding in relation to reducing the impact of COVID-19 to organisations, including some specifically for healthcare providers. The Link and headspace Hobart were lucky enough to receive the following funding/payment relief:

The Mental Health Council of Tasmania Technology Grant (specifically to be used for technology costs in relation to COVID changes)	\$11, 067
Primary Health Tasmania Digital integration grants for improving after hours care in the allied health sector (for use in medical practices to implement COVID safe practices)	\$10,000
Cash Flow Boost via Australian Taxation Office (There is more available through to September 2020)	\$50,000



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Note 4: Government Subsidies/Grants Received In Advance

Government operational subsidies and grants received in respect of expenses and programs are taken to income in accordance with the pattern of expenditure incurred, or on a time basis as best fits the terms of the subsidy or grant, to provide for the matching of revenue and expenditure during the year and future periods. Details of subsidies and Project Grants are shown below:

<u>Headspace</u>	
Brought forward from 2018/2019	9,695
Grant income received	975,176
Bank Interest, Medicare Income and Other Income	155,005
Funds Available	1,139,876
less; Grant Expenditure	1,152,578
Carried forward to 2020/2021	- 12,702
<u>Short Term Psychological Interventions Program</u>	
Brought forward from 2018/2019	21,173
Grant income received	114,574
Bank Interest	-
Funds Available	135,747
less; Grant Expenditure	118,105
Carried forward to 2020/2021	17,643
<u>Youth Health Fund</u>	
Brought forward from 2018/2019	-
Grant income received	289,412
Bank Interest	-
Funds Available	289,412
less; Grant Expenditure	296,548
Carried forward to 2020/2021	- 7,136
Add; Prior year adjustment	7,053
Deficit for the year	- 83
<u>Youth Health - State</u>	
Brought forward from 2018/2019	-
Grant income received	211,268
Bank Interest	-
Funds Available	211,268
less; Grant Expenditure	238,690
Carried forward to 2020/2021	- 27,421
<u>Illicit Drug Diversion Initiative (IDDI)</u>	
Brought forward from 2018/2019	-
Grant income received	124,667
Bank Interest	-
Funds Available	124,667
less; Grant Expenditure	141,226
Carried forward to 2020/2021	- 16,559

<u>ADS - Core funding</u>	
Brought forward from 2018/2019	-
Grant income received	552,024
Bank Interest, Donations and Sundry Income	16,138
Funds Available	568,162
less; Grant Expenditure	640,287
Carried forward to 2020/2021	- 72,125
<u>This Way That Way</u>	
Brought forward from 2018/2019	1,991
Grant income received	40,000
Bank Interest	-
Funds Available	41,991
less; Grant Expenditure	42,268
Carried forward to 2020/2021	- 277
<u>IPS Trial</u>	
Brought forward from 2018/2019	-
Grant income received	263,640
Bank Interest	-
Funds Available	263,640
less; Grant Expenditure	252,354
Carried forward to 2020/2021	11,286
<u>Falls Festival</u>	
Brought forward from 2018/2019	-
Grant income received	10,404
Funds Available	10,404
less; Grant Expenditure	9,463
Carried forward to 2020/2021	941
<u>Party in The Paddock</u>	
Brought forward from 2018/2019	-
Grant income received	14,000
Funds Available	14,000
less; Grant Expenditure	11,093
Carried forward to 2020/2021	2,907
<u>Just Desserts</u>	
Brought forward from 2018/2019	-
Grant income received	-
Funds Available	-
less; Grant Expenditure	271
Carried forward to 2020/2021	- 271
<u>ATOD Grant</u>	
Brought forward from 2018/2019	-
Grant income received	22,673
Funds Available	22,673
less; Grant Expenditure	-
Carried forward to 2020/2021	22,673



Note 5: Continuation of funding

All current funding has been renewed going forward except for the one off special grants for Falls Festival, Party in the Paddock and the ATOD Grant.

Current funding agreements are in place until:

Short Term Psychological Interventions	30/06/2021
This Way That Way	30/06/2021
Youth Health – State	30/06/2021
Youth Health Fund	30/06/2021
ADS	30/06/2022
IDDI	30/06/2022
IPS Trial	30/06/2022
headspace	30/06/2022




STATEMENT BY MEMBERS OF THE BOARD


The Board has determined that the Association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies stated in note 1 of the financial statements

In the opinion of the Board, these financial reports set out on pages 1 to 10:

- Present fairly the financial position of The Link Youth Health Service Inc. as at 30 June 2020 and the performance for the year ended on that date.
- At the date of this statement, there are reasonable grounds to believe The Link Youth Health Service Inc. will be able to pay its debts as and when they fall due.



President
Date: 3/12/2020



Treasurer
Date: 3/12/2020

Independent Auditor's Report

To the members of The Link Youth Health Service Inc

Opinion

We have audited the financial report of The Link Youth Health Service Inc (the Entity), which comprises the balance sheet as at 30 June 2020, the profit and loss, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and statement by members of the board.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the Entity as at 30 June 2020 and of its financial performance and its cash flows for the year then ended in accordance with *Australian Charities and Not-for-profits Commission Act 2012*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standard Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist The Link Youth Health Service Inc to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose.

Responsibilities of the Board for the Financial Report

The Board is responsible for the preparation of the financial report in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, and for such internal control as the Board determines is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the Board is responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intends to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

The Board is responsible for overseeing the Entity's financial reporting process.

The Link Youth Health Service Inc

Auditor's Independence Declaration

For the Year Ended 30 June 2020

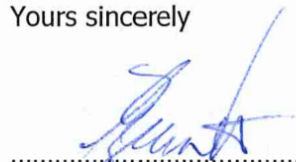
Dear Members

As auditor for the The Link Youth Health Service Inc for the year ended 30 June 2020, I declare that to the best of my knowledge and belief, there have been:

- 1) No contraventions of the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- 2) No contraventions of any applicable code of professional conduct in relation to the audit.

This declaration is in respect of the above-mentioned charity.

Yours sincerely



.....
Michael Burnett B.Com.F.C.A.

Registered Company Auditor: 281

Partner

Level 1/18 Ross Avenue, Rosny Park TAS 7018


Dated 10 / 12 / 2020

Auditor's Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.



.....
Michael Burnett B.Com.F.C.A.
Registered Company Auditor: 281
Partner
Level 1/18 Ross Avenue, Rosny Park TAS 7018

Dated 10 / 12 / 2020



who we are: 2019-2020

headspace team:

*private practitioners

Miranda Ashby
Jennifer Presser*
Kelly Pettit
Alison Edwards*
Angela Waite
Bethany Smith
Bernadette Carroll
Lyndel Dean
Philip McKay
Adela Marrone
Jesse Greenwood
Shelagh Curtain
Wendy Roberts
Alison Hardinge
Kezia Wasdell
Kellie Bryan*
Jacinta Hickey
Simen Sletvold
Graham Hall*
Rebecca Pettit
Brittany Birrell
George Williams
Rebecca Pitts
Tanya Fitzpatrick
Thalia Papadakis
Anthea Dallas*
Beth Mulligan*
Karen Carlson*
Verity Robin*
Kylie Pettit*
Anneke Mertens*
Natalie Fritzgerald*
Katie Ling*

Emily Goss (student)
Nisha Bothra (student)

Administration/Finance:

Cathryn De Soza
Yan Rayner
Lesley Jandric

IPS team:

Lorelle Taylor
Annette Swinnerton Smith
Susan Dickson
Heetham Hekmat

Reception team:

Julie Downie
Tania Cerritelli
Kimberly Brown
Molly Devlin
Monique Utting
Hannah Burgess
Meagan Schofield

Our Board:

Rob Meredith - President
John Borojevic - Treasurer
Helen Barrett
Linda Paynter
Mandy Lo
Barb De Graaff
Suellen Taylor
Anna Cretan
Lois Jenkins

Management:

David Perez
Maggi Boughton
Eliza Lee
Miranda Ashby
Angela Waite

YHF team:

Marianne Wyrsh
Nikala Post

YHW team:

Andrew Badcock
Thomas Burdick
Rebecca Pettit
Claire Johnston
Thalia Papadakis
Heetham Hekmat
Max Zheng
Lara Ulasowski

AOD team:

Kaz Knights
Lara Ulasowski

STPI:

Helen Shann
Bec Pitts

Youth Reference Group:

Ashley
Chelsea
Dakoda
Eliza
Grace
Hannah
Oli
Tara

headspace Hobart

This program is supported by Primary Health Tasmania (Tasmania PHN) under the Australian Government's Primary Health Networks Program.



This Way, That Way

This program is funded by the Crown through the Department of Health.

Alcohol and Drug Services

These programs are supported by the Crown through the Tasmanian Health Service.

Individual Placement Support

funded by the Australian Government
Dept of Social Services

Short-term Psychological Intervention Program

This program is supported by Primary Health Tasmania (Tasmania PHN) under the Australian Government's Primary Health Networks Program.

Community Youth Health Program

The Link Youth Health Service Inc. receives funding from the Crown, through the Department of Health.

Youth Health Fund

This program is funded by the Crown through the Department of Health.



today



2012

our
headspace
Hobart
program
begins.



2018

'This way That way' - a new
sexual & reproductive health program



2017

Individual Placement
Service trial starts



2019

Funding Raiser's
Quiz Night

And this is all thanks to people and organisations that have supported us over the years, including:

Wilson Family Trust (our wonderful landlords)

- Tasmanian Government:
 - Population Health
 - Alcohol & other Drugs Services
- Australian Government:
 - Primary Health Tasmania
 - Disability Support Services
- headspace National
- Youth Network of Tasmania (YNOT)
- cornerstone Youth Services
- Alcohol, Tobacco and other Drugs council Tasmania (ATDC)
- Hobart city council (YouthArc)
- commonwealth Bank
- MyState
- centrelink
- ANZ
- TasTAFE
- Young Migrant Education Program
- university of Tasmania Social work School
- Hobart community Legal Service
- The Link's founding and longest serving Board Members
 - Paddy Byers
 - Paul Duncombe
 - Judy Hebblethwaite
 - John Borojevic
- Life members:
 - Paul Duncombe
 - Paddy Byers
- Pennicott Wildernes Tours
- Aurora Energy
- Potted History
- Tas Ambulance
- Working It Out
- colony47
- Elise Archer MP
- Ella Haddad MP
- Meg Webb MLC
- Andrew Wilkie MP
- Maddy Parsons

- and to all the young people and staff