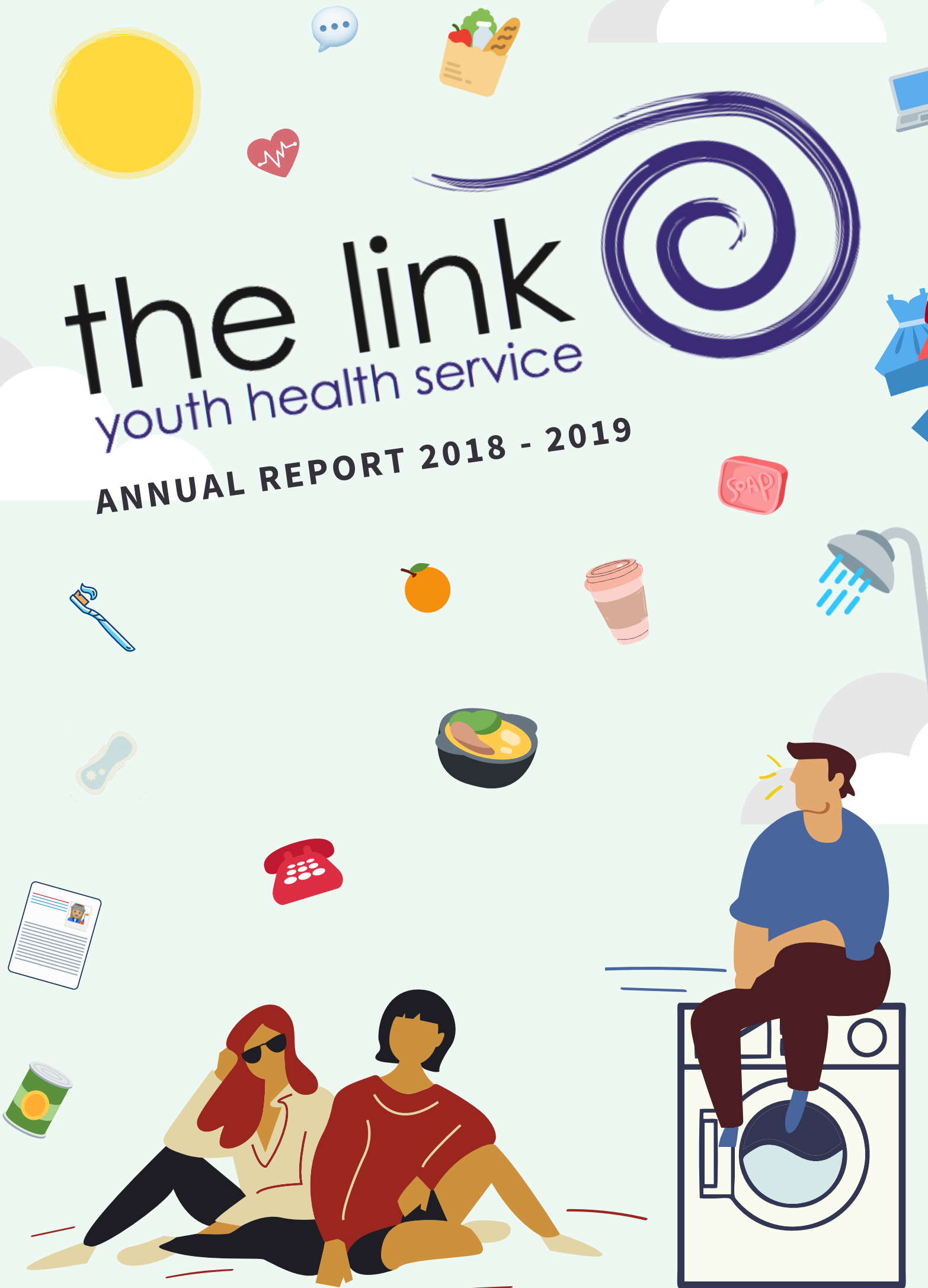
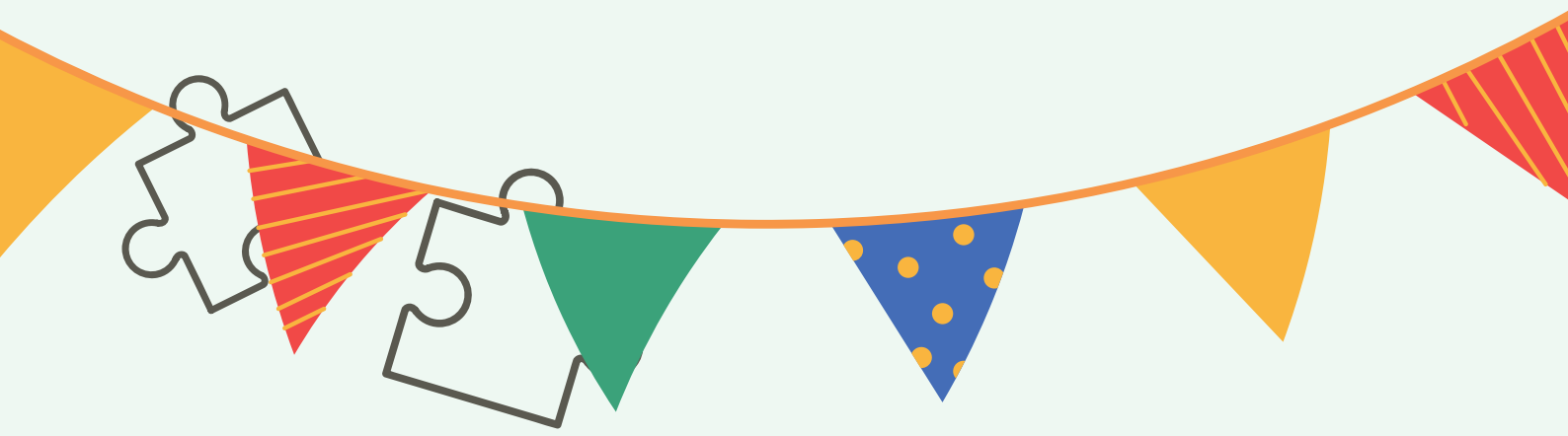


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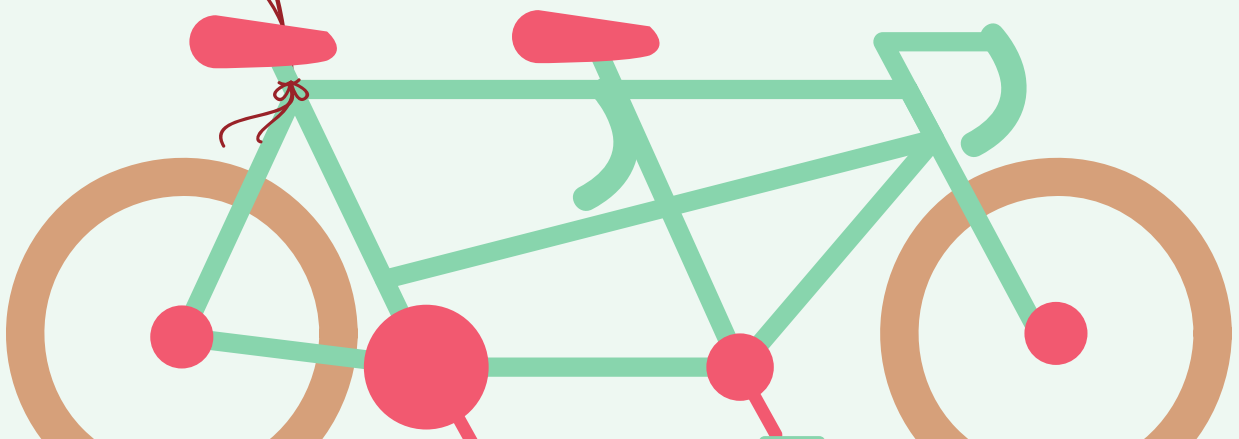
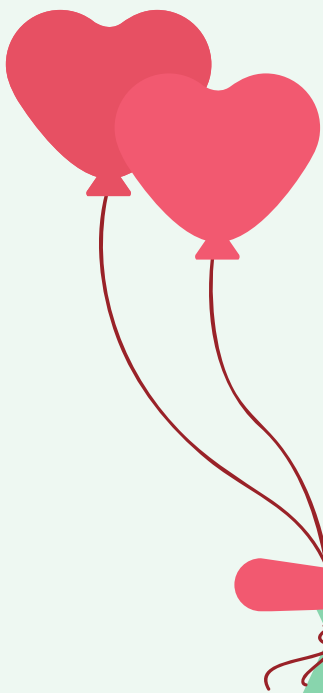
youth health service

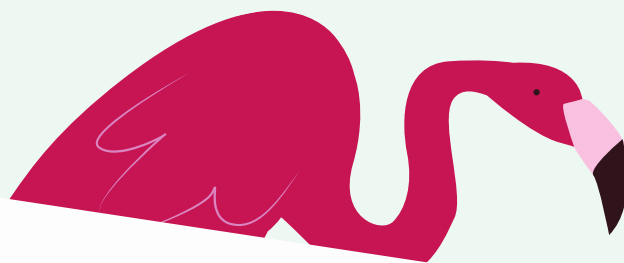
ANNUAL REPORT 2018 - 2019





hobart





# Chill

**\*every week is health-help at The Link,  
but on these days we're offering extra\***

## MONDAYS

  
**need free legal advice?**  
ask a lawyer from  
Hobart Community  
Legal Service. 1pm

  
**experienced discrimination?**  
Equal Opportunity Tasmania  
can give you info on your rights.  
2:30pm - 3:30pm



\*monthly workshop series for  
young people about dating,  
relationships, sex and bodies.\*  
4pm-5:30pm



**OUTSPACE!** a group  
for LGBTI+ young people.  
4pm-5:30pm, fortnightly  
at 278 Argyle St, North Hobart  
(partnered with Working It Out)



**need some food for home?**  
Pop-in and grab  
some food off our  
shelves any time or  
day we're open.

## TUESDAYS

## WEDNESDAYS



**join us for our FREE LUNCH!**  
Served from 1pm.



**centrelink questions?**  
ask Sue from Centrelink. 1pm



**job seeking help?**  
advice from our Vocational Expert. 1pm

**wash your clothes here!**

use our washing  
machine and dryers  
any time or day we're  
open.



**need some basic toiletries?**  
we can provide them!  
Pop-in and talk to us at  
any time or day.



## THURSDAYS

## FRIDAYS

**remember your regular 6-monthly sexual health test!**  
9:30am-3:30pm  
(we also do other days)



**questions about alcohol and other drugs?**  
talk to our 'ask us anything'  
youth workers.



the link  
youth health service

**we provide free and confidential health and wellbeing services for young people aged 12-25.**  
57 liverpool st, hobart | 62 312 927 | thelink.org.au



# president's report

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On behalf of the Board I am delighted to present The Link's Annual Report for the 2018/19 financial year. It is an opportunity to share and celebrate the achievements of The Link over the last 12 months and to recognise the important contribution made by The Link's staff and partners in working towards our vision of healthy and empowered young people.

Near the end of 2018 we held an all-of-agency development day with staff and external consultants. That workshop was a critical step in delivering our 2019-21 strategic plan. The strategic plan focuses on clearly articulating our strategic goals and identifying measures by which we can gauge our success as an organisation in meeting those strategic goals.

The endorsement by the Board of a Clinical Governance Framework in February has provided us with a structure to ensure that the clinical services we deliver across the organisation are robust, evidence based and effective. The implementation of that Framework is a key pillar of the Link's strategic goals, and I would like to specifically thank consultant Martin Baker for his extensive and detailed work in developing the Framework. I would also like to thank Maggi Boughton, Miranda Ashby and all of the other Link staff for their ongoing work in implementing the Framework in a way that ensures that our management processes, policies and structures support the achievement of our strategic goals.

I am pleased to report that the Board's Finance and Risk, Clinical Governance, and the new Strategic Growth and Development subcommittees have met regularly throughout the year. The Committees have been an effective vehicle for proactively identifying and addressing governance, risk and management issues that require a more thorough analysis than is often possible at Board meetings.

I would like to thank Miranda Ashby for her leadership and industry as acting CEO while David Perez was on long service leave.

I would also like to thank and acknowledge the work of Dr Heather Bridgman, Miranda Ashby, Celina Sargent, Dr Pauline Marsh and Dr Tony Barnett in publishing an article in the Australian Journal of Rural Health this year, addressing barriers for young people to access mental health services such as headspace in October. The ability for young people, and particularly young people from rural or socio-economically disadvantaged areas, to access mental health services is a continuing challenge.



I wish to thank all of our Board members, and in particular extend my thanks to Judy Hebblethwaite. Judy will be retiring as a Board member at this year's AGM after serving for over 20 years. Judy's contribution to The Link over that time cannot be measured. Her decision to retire is a significant loss, but her time, knowledge, and passion has improved the lives of many young people in Tasmania. I am particularly grateful to Judy for the wisdom, advice and encouragement she has provided me, David and The Link since I have taken on the President's role.

It is important that I also recognise the contribution that David and our Senior Management Team (Eliza, Maggi, Miranda) have made over the course of this year. David's passion for The Link and for helping young people is obvious, and it is a credit to his leadership and vision that we have grown so much as an organisation and for the standard of services that we continue to deliver.

As we move into a new decade, the Board will continue to support The Link to achieve its vision. Through our partnerships with headspace National, State, Commonwealth, and Local governments, the University of Tasmania, and other community organisations, we are well positioned to continue delivering safe, effective and important services to young people in Southern Tasmania.

**Robert Meredith**  
**President**



# CEO's report

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During the financial year of 2018/19 The Link experienced further growth with the establishment of our Sexual and Reproductive Health program "This Way That Way" and a consolidation of our current programs. Our funding agreements were extended to 2021/22 and beyond and our Individual Placement Support (IPS) program was extended from a trial to what could potentially be an on-going program. All of these things bring together more security to our staff, but most importantly continuity of service for our clients and continued certainty to all.

One of the issues that most impacted us during this period and still does now is the challenge of meeting growing demand with limited resources. We have seen an increase in the number of clients coming to us as well as the complexity of issue they present with.


A lot of work and resources were invested in developing a framework for the whole organisation to better respond to this increased demand; this included contracting Martin Baker to undertake work to help with the development of a Clinical Governance Framework across the whole of The Link. This together with other work, including the Demand Management Project conducted by Kim Woods from Brockhurst Consulting, and staff and client consultations has become the foundations that will take The Link into the next decade. The work has given us the base to better structure the organisation to deal with not just the increase in demand, but also to create better pathways for clients between the services we provide and ideally move towards a "no wrong door", where clients have better access to services. It is because of the work done during this period that we have a quality improvement direction and we are now building a stronger organisation.

On a personal level, I was fortunate enough to be able to take Long Service Leave during this period and I want to acknowledge my appreciation to Miranda for taking on the CEO responsibilities and to Maggi, Andrew and Eliza for supporting her.

I also want to acknowledge the collaborative working relationship we have with our funding partners; Population Health Services and Alcohol and Drug Service of the Tasmanian Department of Health, Primary Health Tasmania and the Australian Government Department of Social Services. It is in a real sense a relationship of cooperation with a strong focus on achieving better outcomes for our clients.

This year, to be constant, we certainly experienced our share of change and I note the enthusiasm and commitment that our staff, our team, have shown towards making The Link better, and being better at what we do. Everyone at The Link is a very important part of achieving the end result, and that is to, provide the best service we can to every young person that walks through our door, to give "Health Help".

## experienced abuse? discrimination? harassment?

a worker from  can give you information about your rights every Monday 2:30pm-3:30pm, at:

the link  
youth health service

## want help with housing?

ask a **HousingConnect** worker, every Friday 1pm - 2pm, at:

### the link youth health service

#### learn yoga 101

Thurs 14th March 57 Liverpool st, hobart 5pm - 6.15pm

just bring your body and yoga instructor Marina will guide you through the rest!

## Monday NIGHT HEART BREAK CLUB

workshops about intimate relationships, sexual and reproductive health 5.30 - 7pm Monday of every month, at The Link

the link  
youth health service

## Centrelink questions?

✓ see Sue from Centrelink every Wednesday 1:00pm at:

the link  
youth health service

 **headspace**  
Hobart

# achievements



My role as Community Health Educator continues to take me far and wide, and I get to meet the most amazing young people at events and class sessions. Undertaking the headspace Model of Integrity Framework audit (hMIF) process has given me a lot more structure to my role through the development of processes and documentation to support my work. Events and campaigns that we've been involved in have included: Youth ARC Launch of their temporary home; Rev It Up (grade 6s in the Huon region); Light up the Lane.

Our headspace Youth Reference Group currently has nine members whose skills and knowledge cover a wide range of areas; new members are settling in well to the roles, bringing a great diversity of input and experience to the group. Partly through our group work, and training plans and partly due to hMIF requirements, the group took advantage of training opportunities offered throughout the year. These included: Youth Mental Health First Aid Training, Applied Suicide Intervention Skills Training (ASIST), and Safely Talking.

Hannah, one of our longer serving team members was selected to be part of a headspace National Office Project Committee (but the project's still a secret. Shhhhh).

**- Shelagh, Community Health Educator**

The Individual Placement and Support (IPS) model is the most researched strengths-based approach to supported employment in the world. Currently, headspace Hobart is one of 24 headspace Centres providing the program, which is funded by the Australian Government Department of Social Services (DSS). An independent organisation has been engaged to rate the level of fidelity (adherence to the model) across 25 different items. In February 2019, headspace Hobart's IPS program again scored within the 'Good Fidelity' range. The program has now supported over 100 participants to work towards their vocational goals and has been extended a further two years by the DSS.

**- Lorelle, IPS Program Manager**



# achievements...



The Youth Health Fund is a state-wide program that helps assist in paying for essential health services and health items for disadvantaged young people aged 12-24 who otherwise could not afford them.

It is administered by The Link Youth Health Service, through a network of trained Youth Health Fund Access Workers. This year we launched an online portal to better support Access Workers around the State.

For young people to have their health needs met without barriers is a massive impact on a young persons health and wellbeing. It is a great way to engage with a client in a confidential setting, build rapport, trust, and reassurance that health help is available.

**- Nikala, YHF Manager**



The Link offers a diverse range of services to improve the health and wellbeing of young people aged 12-25 years in southern Tasmania. We offer these services in our 'Open Access' area where young people can get health-help for a range of areas including fresh fruit and groceries, digital access via our WIFI, computer, or phone charge-bar to help them talk to their supports, laundry and shower facilities, and much more. All services are free and confidential.

This year, we've had a refreshing 'refresh' of the space with some new and improved chairs (and a rug), and an amazing new clothing rack area with many thanks to community donations to help create a nice space for young people.

We also continue to include young people in community health messages, which for this year included: How to Enrol, World No Tobacco Day, 'How to Work in the Arts' (with 2 Dark MOFO Curators), Trans Day of Visibility, YOGA 101, International Overdose Awareness Day, various Sexual and Reproductive Health content in our monthly 'Heartbreak Club', and many more!

**- Andrew, Youth Health Service Coordinator**





# achievements...



Our 2017-2018 achievements set the foundation, motivation and context to drive our Centre into the 2018-2019 year. As a team we have focused on areas of service provision and demand while responding to the needs and recommendations of young people, through our Youth Reference Group and client feedback.

During this time, we planned for the delivery of a Dialectical Behaviour Therapy skills group program over a 12-week period, which will start later in the year. The program will provide a group based therapy to compliment one on one service delivery for young people accessing our centre, while also providing training and professional development opportunities for staff members.

Our Worker On Duty sessions (introduced in 2017-2018) were extended and renamed ACCESS where sessions are available to young people during our open hours to ensure timely and responsive support for those accessing our service and taking help-seeking steps by walking through our front door.

Again, building on our 2017-2018 foundations, headspace Hobart has focussed on the integration, collaboration and importance of working with young people's support networks, namely parents, carers and friends, as integral relationships and supports for a young person's overall wellbeing. This has included a review and reflection to guide further training and development of our service delivery and support in working with young people, their family, carers and friends. As part of this project headspace Hobart engaged our first Social Work students on placement. Our students have provided an important external view and perspective on how we are doing and where we are going in this critical area of service delivery.

In response to requests from young people, demand, and general growth, headspace Hobart commenced providing outreach services to young people within the Kingston/Kingsborough area. For young people in this area, this aims to provide a timely, local and accessible service within their community.

headspace Hobart delivered Healthy headspace evening Workshops, facilitated jointly by staff across the organisation, on various topics related on mental health and wellbeing. Workshops were available for young people, their families and friends and were facilitated during evening/after work hours, in an attempt to provide accessibility to our service outside of traditional work hours.

**- Angela, headspace Hobart Centre Manager**

# what we did better than last year



Refreshed the clothing area to improve appearance and access!

check it out below



Changed our daily snacks and take-aways to improve access to nutritional foods for young people.

look for pictures of yummy healthy meals



Taking 26ten as our guide, improving health literacy by better targetting our messages.

eg. check out our health-help poster on pg 2.

increased our  
headspace walk-in ACCESS

see achievements



Offered weekly support from IPS vocational specialists in Open Access

help with resume writing, interview skills, and job canvassing.

Refreshed waiting area for  
headspace clients.

including new big screen monitor  
messaging of healthy headspace.



More evening 'healthy  
headspace' workshops

for young people, family, and friends.

**Maggi Boughton**  
Quality Improvement Manager



# what people say about..



"I now feel confident with life goals, such as getting an apprentice chef job. This service was important for me during difficult times." - female, 25.

"I was very grateful for the invitation to be involved in the event as I don't always have capacity to organise engaging stuff for OUTspace. It's really great to know that we can collaborate with other youth services on LGBTI specific events" - Working It Out Worker

"Great initiative to get people to walk in and learn about hepatitis. I think it's really cool. You always do a good job."  
- female 19, World Hepatitis Day activity.

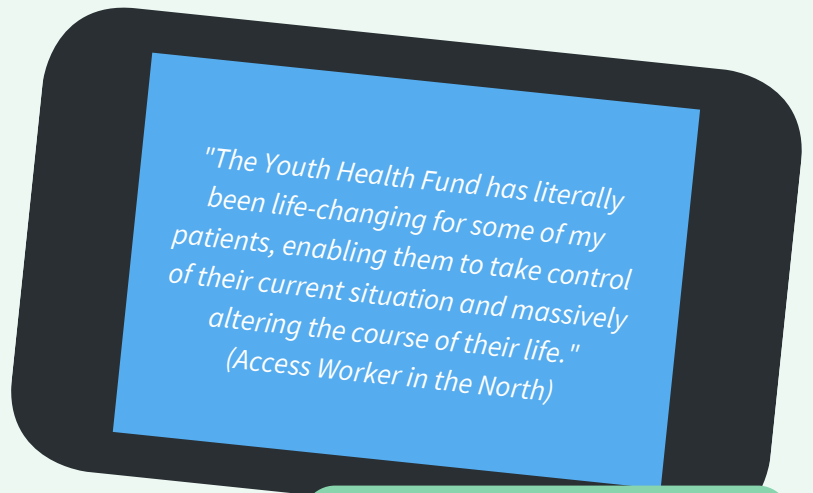
"Before participating in the IPS program I was jobless, depressed, and too anxious to leave the house, now I have completed 3 TAFE courses, I'm employed and have gained a lot of confidence. The assistance I have received has proved invaluable to me in my journey and I am deeply appreciative of the opportunity I have been given to participate in the IPS program" - IPS participant

"The use of Carbon Monoxide (CO) monitor (Smokerlyser) was a useful tool to initiate engagement with the activity and prompted discussion about individual smoking habits as it provided individual readings that relate to the number of cigarettes smoked"  
- World No Tobacco Day

"I love how open I can be to the understanding doctors. They actually care and it's a really nice feeling" female, 20, headspace

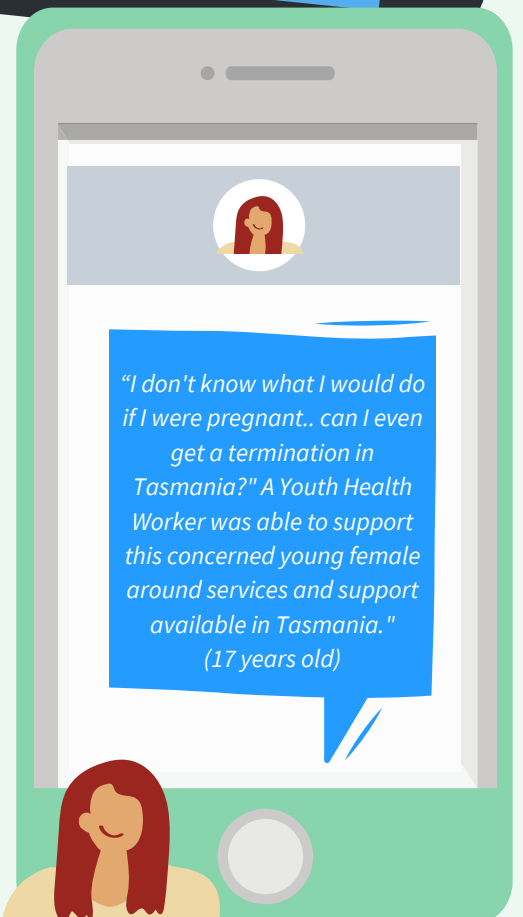


# what people say about..



*Independent student, staying at a local crisis accommodation support service, no family support, and recently re-engaged with college some time ago. Previously had orthotics as a child, and has now outgrown them.*

*The young person walks everywhere and no orthotics is having an impact on his walking and legs. The Youth Health Fund was able to support this young person purchase new orthotics; the young person would not have been able to afford this while on Centrelink and is very grateful for the assistance. (17 years old)*



# spotlight of the year

two of our programs you want to know about...



(Claire)

## *This Way, That Way.*

Exploring ways to provide new and improved service that supports clients to manage sexual and reproductive health and pregnancy. With content like the monthly learning group 'heartbreak club' and providing new resources and content to the community, we provide support to young people by providing evidence-based educative interventions in resources, focus groups and other therapeutic sessions.

This program is funded by the Crown through the Department of Health.

## *Short-term Psychological Intervention Program.*

The Link now provides an outreach service for free and confidential mental health services to young people in Sorell and Bridgewater. This program has already had a great impact in communities and we hope to be able to expand it in the new year.

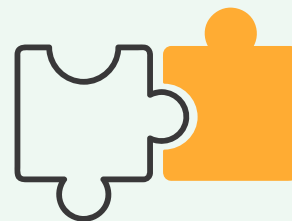
This program is supported by Primary Health Tasmania (Tasmania PHN) under the Australian Government's Primary Health Networks Program.



(Helen)



# challenges



Ensuring our service messages are clear and transparent: there is “no wrong door” for young people looking to receive tailored and coordinated information and support relevant to their needs and circumstances. This has meant consolidating our reputation as a focused health-help service.

There has been a continued increase in referrals to external services over the last 12-months. This is particularly noticeable with an increase in clients who need our lockers, and being referred for support to housing providers. This reflects the growing trend in housing challenges in southern Tasmania. - **Andrew, Youth Health Services Coordinator**

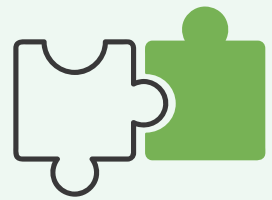
Additional counseling sessions are a huge trend through the YHF due to limited Mental Health Care Plan sessions and young people needing more sessions.

An increasing expense and emerging health trend issue across the state is access to Dental Services. Often this is major dental work costing thousands of dollars and significant treatment, primarily due to genetic defects, not always poor oral hygiene.

Not all dental cases are major treatment concerns. It is also increasing in the minor dental work that is not yet considered urgent, and early intervention/treatment reduces the poor oral health and prevents long term access to dental services. - **Nikala, Youth Health Fund Manager**



# challenges...



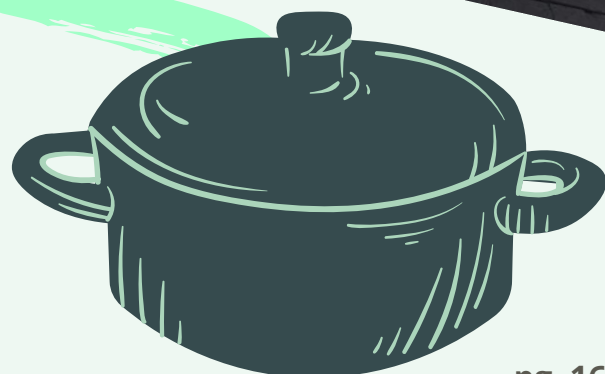
Wait times and demand management have continued to have an impact on service delivery for headspace Hobart, as reported during the previous reporting period. Demand has continued to increase during this period and we have continued to work with and liaise with our consortium partners and other stakeholders in an attempt to ensure timely, suitable and effective service delivery. To assist in demand management and response to this, headspace Hobart in collaboration with headspace Launceston and our Lead Agencies commissioned an external assessor, Brockhurst Consulting, to complete an independent evaluation and provide recommendations to implement at our service in aim of providing a responsive, appropriate and timely services to young people. The implementation of these recommendations has commenced and is a crucial and central focus for our centre moving forward.

To date, headspace Hobart have attempted to ensure as a centre we can offer young people a suite of services in response to a range of help seeking and needs, this includes support provided from various locations (outreach sites in Glenorchy, Rosny, Kingston and Huonville), frequency and delivery models (including group and one on one options). Additionally, we have also extended Worker on Duty (WOD)/ACCESS hours, extended our presence at the Clarence Integrated Care Clinic (providing a regular suite of headspace services), and increased Healthy headspace group based workshops to include evening and day time offering during times of increased need. - **Angela, headspace Hobart Centre Manager**



The demand for our IPS program has remained strong this year. The program, funded by the Australian Government Dept. of Social Services, supports young people to reach their study and employment goals. In March, we were excited to learn that not only have the 14 original IPS sites been refunded for a further two years, but 10 new IPS sites would be rolled out in headspace centres across Australia. There has been talk of the need to increase resources to in relation to demand. - **Lorelle, IPS Program Manager**

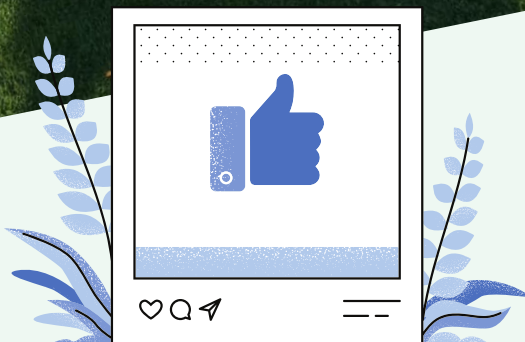
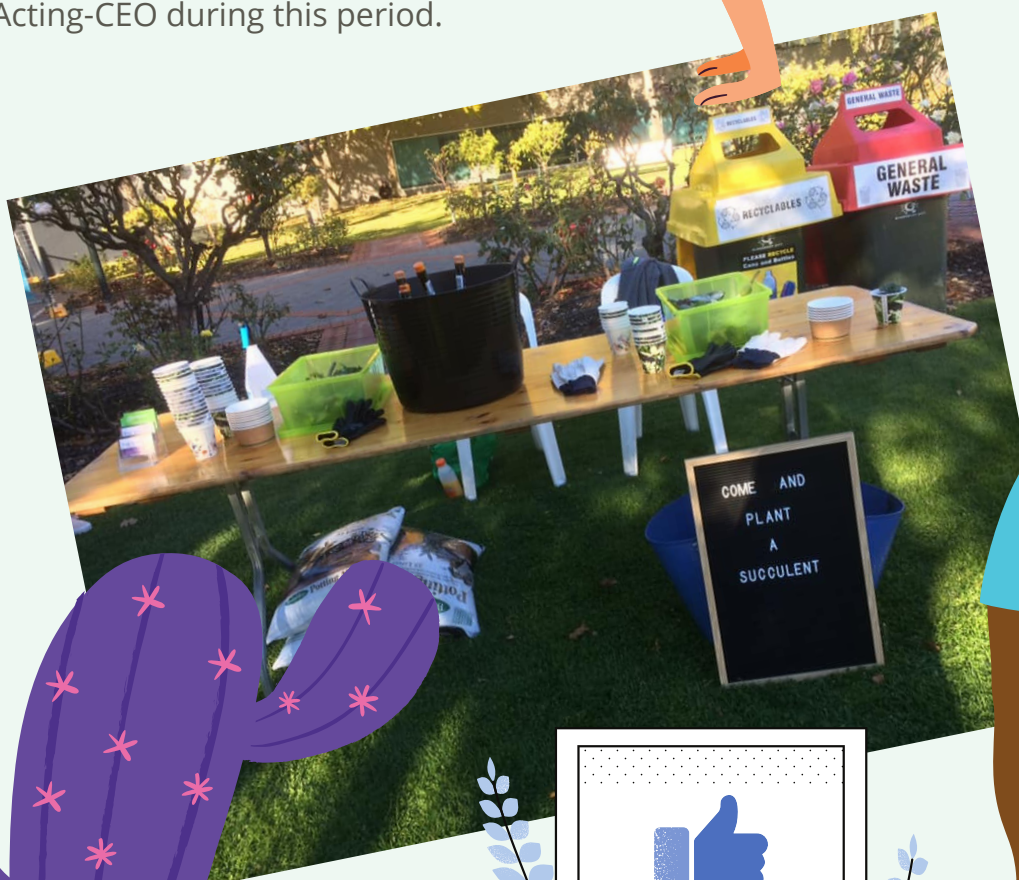








a special acknowledgement to Miranda Ashby for the support she has provided to the organisation, and her role as Acting-CEO during this period.



# who we worked with...

One of the highlights of the year came in October, when we hosted a visit from the Hon Paul Fletcher, the Minister for Families and Social Services. He met with several young people and staff from The Link, and asked lots of questions about the IPS program. The November issue of Tasmania's Primary Health Magazine, Primary Health Matters, featured an article about headspace Hobart and the IPS trial. It told the story of Hannah's journey through headspace and the IPS. The article had over 1000 views on LinkedIn. - **Lorelle, IPS Program Manager**


The headspace Hobart Consortium and Youth Reference Group continue to be a central component to our overall service delivery. We have continued, and increased in some instances our service delivery at Pulse Youth Health Service, the Clarence Integrated Care Clinic, Huonville High School and the Kingston area during this time as a result of these relationships. Additionally, as a result of required relocation during this period (due to flooding of previous location) a relationship with TAFE Tasmania was developed with the support of a much-needed additional room to allow continuity of care for young people engaged with us.

headspace Hobart has continued a working relationship with the University of Tasmania and supported and engaged in opportunities for students to become a part of our headspace team while on placement from various disciplines, including Social Work and Psychology.

During this period we have also developed a working relationship with the Migrant Resource Centre and worked in collaboration to provide service and support to their MRC community.

We thank the time of everyone who has been involved, contributed too, attended or been interested in working with us at headspace Hobart during this period. Your commitment and support assists us in achieving what we set out to do on a daily basis.

- **Angela, headspace Hobart Centre Manager**



Tasmanian Population Health Services, Alcohol and Drug Services, Tasmania Police, Alcohol Tobacco and Other Drug Council, Drug Education Network, Sorell and Brighton Municipalities, Karadi Aboriginal Centre, New Town High, Ogilvie High Schools, Mental Health Council of Tasmania, Colony47, ICCI, Youth Network of Tasmania, 26ten, and headspace IPS Network team - **AOD Program**



# who we worked with...

Many health messages were successful thanks to great partnerships like the AFL Hawks, Jack Wilson (a young indigenous reality-star), UTAS, TasTAFE, Cancer Council Tas, Migrant Resource Centre, KARADI, 26Ten, Working It Out, Australian Association for Adolescent Health, and many more.

Without them, we wouldn't be able to do things like young people getting lawyer support from outreach Hobart Community Legal Service, learning their rights in the workplace and everyday life from Equal Opportunity Tasmania, finding out about new hepatitis treatments from TasCAHRD, or answers regarding their growing independence and concerns with the Centrelink outreach officer.

**- Andrew, Youth Health Service Coordinator**

We continue to team up with local councils and other youth services where we can to delivering activities and events for young people.

headspace Hobart entered into a Community Partnership with Hawthorn FC which gave us the opportunity to hold an all of Link Open Day, with members of both the men's and women's teams in attendance. The following day we presented a session at Cosgrove High School with the players participating in a yoga session with the students.

The past year has seen a restructuring of the 'headspace in Schools' program to become 'Be You'. headspace Hobart are working in collaboration with the 'Be You' Hobart team to ensure messages delivered to school communities are consistent for students, parents and teachers.

Youth Reference Group (YRG) members attended the Market in the Carpark, a combined council event held at the Glenorchy City Council chambers. They hosted a very successful free succulent-planting activity that was well received by young people attending the event.

The YRG took the chill out zone up to the Tasmanian Youth Forum in Launceston again this year, with activities including origami and 'Who am I?' to keep them-and other young people- entertained.

**- Shelagh, Community Health Educator**

We communicate regularly with our State Advisory Group that provides a governance role in the Youth Health Fund Program. Representatives are from State Government, The Link Youth Health Service as administrators of the Fund and Youth Health Fund Access Workers from each region of the state, who work directly with young people aged 12-24.

We have approximately 240 trained Youth Health Fund Access Workers from all areas of employment across the State who can provide immediate support and financial help for disadvantaged young people to access health services and health items.

The Youth Health Fund has continued to strengthen collaborative approaches with external providers across the State to ensure services to young people continue to grow and change to reflect current health trends and health advice. As these relationships continue each year, young people have a better health outcome and experience.

**- Nikala, Youth Health Fund Manager**



# who we supported & how



The Link's Open Access health space saw a combined TOTAL of 11, 007 service contacts for health issues and supported assistance. The top three topics for health issue presentations for the last six months were Nutrition, Youth Health Fund support, and Emotional Wellbeing.

For this period, our team completed 49 health promotion activities, with 694 participants. - **Andrew, Youth Health Services Coordinator**

We have supported other community organisations and schools by attending their Youth Week Tasmania and Mental Health Week events with our activities and resources.

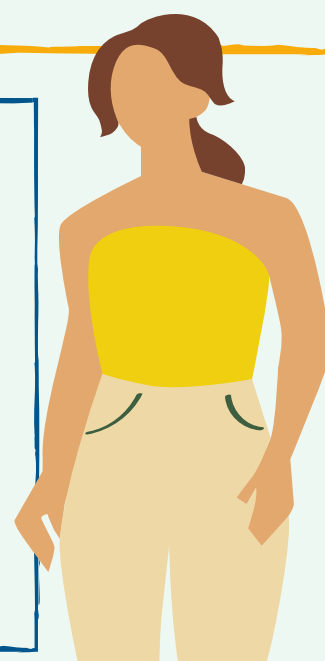
School requests for class sessions/workshops continue to come in throughout the year and at times these requests are coming in for sessions with younger students, and we cover as many of these requests as possible. headspace Hobart supported the Butterfly Foundation in finding locations for, and the local promotion of, their Parent information, and Professional Development sessions in Hobart.

This culminated in a successful parent session held at Ogilvie High School, and a Professional Development Day for health sector workers the next day at Pulse Youth Health Service. -- **Shelagh, Community Health Educator**

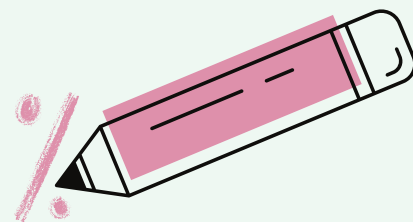
As a part of our AOD program, workers discuss the impact of AOD use on wellbeing with young people. Information and advice is given about reducing drug related harm, and we work with young people to find other service avenues when required, so they can receive further support to reduce drug related harm.

This year, we continue to support clients achieve their goals to reduce drug related harm (such as 43 goals for the last half of the year), and provided input to the Reform Agenda for Alcohol and Drug Services in Tasmania Consultation Draft. We've also done further training with our youth health team to provide young people more AOD brief intervention opportunities, and for the last six months have provided 190 engagements in our Needle and Syringe Program.

- **AOD Program**



# who we supported & how



The headspace Hobart Centre Activity overview report (Financial Year 2018-2019) continues to reflect increase for demand as a recurring theme:

Occasions of Service: FY2017 = 4805, FY2018 = 6251 and, FY2019 = 7381.

Serviced Young People: FY2017 = 1440, FY2018 = 1724 and, FY2019 = 1920.

New Young People: FY2017 = 812, FY2018 = 959 and, FY2019 = 990

Returning Young People: FY2017 = 575, FY2018 = 703 and, FY2019 = 819

Average visit frequency: FY2017 = 3.3, FY2018 = 3.6 and, FY2019 = 3.8

**- Angela, headspace Hobart Centre Manager**

The Youth Health Fund may financially help support contraception, hygiene items, counselling sessions, prescriptions, and more for disadvantaged young people aged 12-24.

A young person must address their health issues to a Youth Health Fund Access Worker, who can then give them immediate support to access a Health Service and or Health Item.

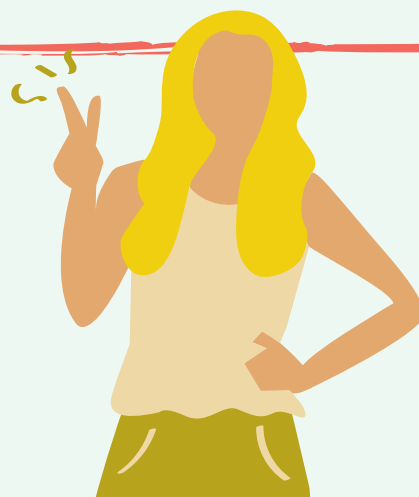
From 1st July until 30th June 2019, the Youth Health Fund supported 1,365 applications.

SOUTH: 930  
NORTH: 167  
NORTHWEST: 266

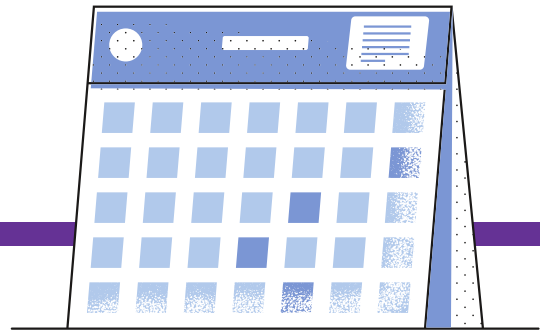
**- Nikala, Youth Health Fund Manager**

Since the IPS program started in Hobart, participants have been supported to identify their employment and study goals, apply and canvass for work, find suitable employment (including apprenticeships and traineeships), and commence study at university and TAFE.

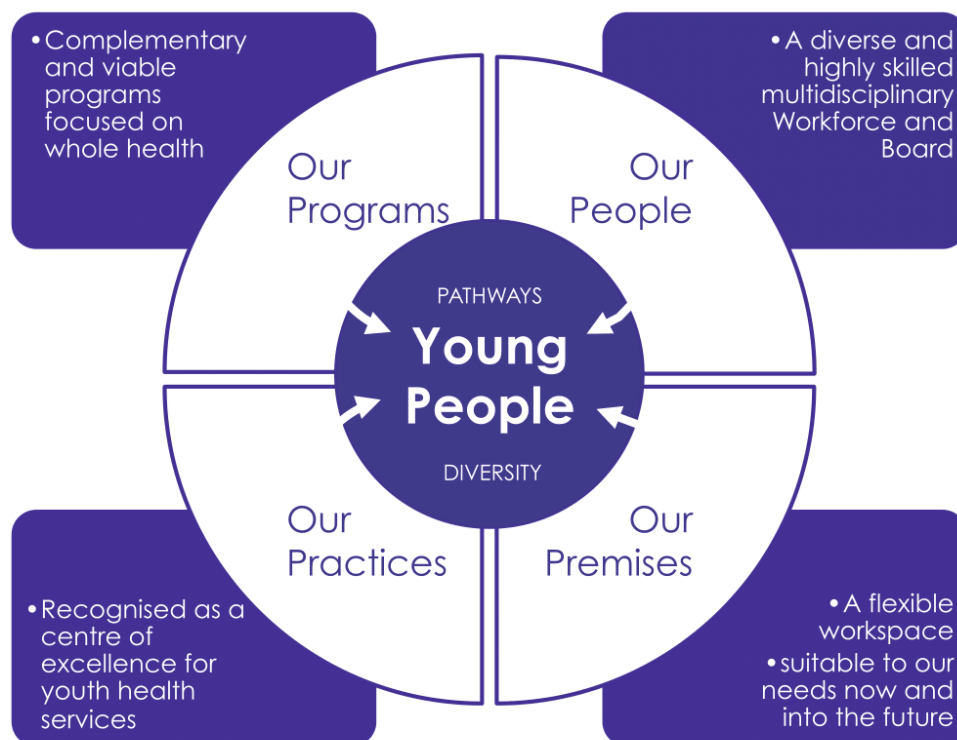
**- Lorelle, IPS Program Manager**



# coming up



## Our focus for the next 3 years - Year 2



- Continuing to review and refine our service to ensure easy pathways for clients and stakeholders.

- More client focus groups to support better engagement and discussion of issues impacting on young people's lives.

- Pregnancy Counselling

- Improving platform sharing for YHF Access Works to share learnings and feedback.

- Expanding our partnerships with communities to reach more young people where they are.

- Developing more opportunities for support via a range of groups.

- Increasing awareness of young people, mental health, and wellbeing in the workplace.

# treasurer's report

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This year has seen continued financial stability for The Link – all our core funding streams remain secure with a number of multi-year contracts in place providing income certainty for several years ahead.

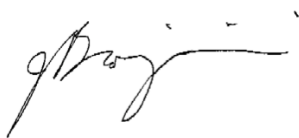
For the financial year, our income fell slightly from \$2.957million in 2018 to \$2.949 million (-\$7,675). The reduced funding, mainly from the conclusion of a number of smaller, short-term projects in 2018, was almost offset by increased self-generated income from managing our term deposits more actively, and the addition of funding for This Way That Way – a three-year sexual and reproduction health education program.

Our small paper loss of \$52,930 is largely attributable to depreciation, equipment purchases, insurance cost increases and salary and staffing cost increases, which were largely offset by a range of savings including in information technology, vehicles and travel and Youth Health Fund expenses.

The balance sheet remains strong as we continued to focus on improving our reserves for future needs or to respond to opportunities or challenges as they arise.

This year we welcomed Board member Barbara De Graaf to the committee. The Committee met frequently and focussed on providing more useful and accurate reporting for the Board and on systems for better documenting and managing risk and compliance requirements and treatments. Our thanks are extended to Eliza Lee and David Perez for their support of the committee's operations and their work in maintaining The Link's strong financial position.

For the coming year the Finance and Risk committee will continue its focus on better systems to improve reporting and compliance and reduce financial and other risks to the organisation. The Committee will also contribute to strategic growth and improved governance initiatives to ensure our ongoing viability and to increase our capacity to meet the health needs of more young people across a wider community.



**John Borojevic**  
**Treasurer**



# The Link Youth Health Service Inc

A.B.N. 11 770 186 878

## Financial Report

For the Year Ended 30 June 2019



**Business + Personal + Financial Solutions**

Sydney + Melbourne + Brisbane + Perth + Adelaide + **Hobart**

**Location:** Level 1/18 Ross Avenue, Rosny Park TAS 7018

**Telephone:** +61 3 6244 5044

## **The Link Youth Health Service Inc**

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## FINANCIAL REPORTS

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Board members at the date of this report are:

|                             |                           |
|-----------------------------|---------------------------|
| Robert Meredith - President | John Borojevic– Treasurer |
| Judy Hebblethwaite          | Helen Barrett             |
| Barb De Graaff              | Mandy Lo                  |
| Linda Paynter               | Suellen Taylor            |
| Aneita Browning             |                           |

### Principal Activities

The principal activities of the Association during the financial year were:

- The provision of health information to young people;
- Running a walk-in holistic health service for young people 12-24 years;
- The promotion of harm reduction strategies for young illicit drug users;
- The diversion of young people with alcohol and other drug issues from the court system; and
- The provision of funds for young people to access health services statewide through a network of trained access workers.

headspace Hobart ( the Link Youth Health Service Inc as the lead agency)

- Deliver flexible, friendly, relevant and practical service options at a centralised site
- Provide timely, relevant interventions to improve the overall wellbeing of young people in primary health, mental health, alcohol and drug, and vocational assistance
- Use a cost effective collaborative approach that draws on sharing resources and expertise within the health and community sector
- Establish new service opportunities that can assist young people earlier in the onset of mental health and associative substance use problems
- Ensure all work practices have a current evidence base
- Utilise pre and post qualitative measures to assess client outcomes
- Reform local service systems; implementing community awareness campaigns and community education to assist young people experiencing mental health problems and influence both policy direction and community attitude

### Significant Changes

During this financial year we received one new funding agreement as follows:

'This Way - That Way' Sexual and Reproductive Health Education Program, a three year funding agreement from The Department of Health Tasmania. This program is designed to support clients to manage sexual and reproductive health and pregnancy.


### Operating Result

The Loss for 2018/2019 amounted to (\$52,930).

Signed in accordance with a resolution of the Members of the Board.



**Robert Meredith**

Dated on the  day of November 2019.

President

On behalf of the Board of Management



**Profit and Loss for period ended 30 June 2019**

| 2018<br>\$                                     | Note | 2019<br>\$       |
|--|------|------------------|
| <b>Income</b>                                  |      |                  |
| <b>State Government</b>                        |      |                  |
| State Government Grants:                       |      |                  |
| 798,911  |      | 766,125          |
| Core Funding                                   |      |                  |
| State/Commonwealth                             |      |                  |
| 202,941  | 3    | 224,797          |
| Innovative Health Services for Homeless Youths |      |                  |
| 132,227  | 3    | 119,800          |
| Illicit Drug Diversion Initiative              |      |                  |
| 966,529  | 3    | 1,068,695        |
| Headspace                                      |      |                  |
| 129,978  |      | 106,601          |
| Medicare payments Headspace                    |      |                  |
| 127,167  |      | 100,679          |
| T.O.P Grant State                              |      |                  |
| 319,453  | 3    | 286,695          |
| DSS Grant                                      |      |                  |
| 61,404   | 3    | -                |
| Cornerstone                                    |      |                  |
| 39,791   | 3    | 14,742           |
| ReachABLE                                      |      |                  |
| -  |      | 94,480           |
| Short Term Psychological Interventions Program |      |                  |
| <b>Self Generated Income</b>                   |      |                  |
| 27   |      | -                |
| Membership fees                                |      |                  |
| 6,528  |      | 14,556           |
| Bank interest                                  |      |                  |
| 172,681  |      | 152,791          |
| Other  |      |                  |
| <b>2,957,637</b>                               |      | <b>2,949,962</b> |
| <b>TOTAL INCOME</b>                            |      |                  |
| <b>Expenditure</b>                             |      |                  |
| 8,500  |      | 8,866            |
| Audit and accountancy                          |      |                  |
| 15,478   |      | 71,950           |
| Depreciation and Equipment                     |      |                  |
| 170,163  |      | 212,262          |
| Property, Insurance and Office Expense         |      |                  |
| 67,780   |      | 48,574           |
| Information Technology                         |      |                  |
| 1,954,878                                      |      | 2,096,158        |
| Salaries, Superannuation and Staff Provisions  |      |                  |
| 34,853   |      | 24,573           |
| Professional Development                       |      |                  |
| 134,096  |      | 116,156          |
| Vehicles and Travel Expenses                   |      |                  |
| 168,400  |      | 168,982          |
| Other Operating Expenses                       |      |                  |
| 80,988   |      | 45,897           |
| headspace Other Expenses                       |      |                  |
| 256,376  |      | 209,474          |
| IHSHY Services                                 |      |                  |
| <b>2,891,512</b>                               |      | <b>3,002,891</b> |
| <b>TOTAL EXPENDITURE</b>                       |      |                  |
| 66,125   |      | (52,930)         |
| Operating surplus                              |      |                  |
| <u>Non-operating income and expenditure</u>    |      |                  |
| (3,392)  |      |                  |
| Profit/Loss on sale of Vehicles                |      |                  |
| <b>62,733</b>                                  |      | <b>(52,930)</b>  |
| <b>Net operating surplus (deficit)</b>         |      |                  |

### Balance Sheet as at 30 June 2019

| 2018<br>\$       |  | Note | 2019<br>\$     |
|------------------|--|------|----------------|
|                  | <b>CURRENT ASSETS</b>                    |      |                |
| 849,356          | Bank                                     |      | 627,578        |
| 18,611           | Payments in Advance                      |      | -              |
| 268,392          | Receivables                              |      | 74,510         |
| <b>1,136,359</b> | <b>TOTAL CURRENT ASSETS</b>              |      | <b>702,088</b> |
|                  | <b>NON CURRENT ASSETS</b>                |      |                |
| 169,075          | Property plant and equipment             |      | 169,075        |
| 200,564          | Motor vehicle                            |      | 266,389        |
| 165,622          | Leasehold improvements                   |      | 168,163        |
| (339,905)        | Less provision for depreciation          |      | (351,381)      |
| <b>195,356</b>   | <b>TOTAL NON CURRENT ASSETS</b>          |      | <b>252,247</b> |
| <b>1,331,715</b> | <b>TOTAL ASSETS</b>                      |      | <b>954,334</b> |
|                  | <b>CURRENT LIABILITIES</b>               |      |                |
| 68,096           | Payables and Accruals                    |      | 79,813         |
| 17,198           | Staff Liabilities                        |      | 17,875         |
| 31,692           | GST net                                  |      | 46,713         |
| 26,794           | PAYG                                     |      | 28,415         |
| 276,008          | Provision for staff leave                |      | 272,373        |
| 389,451          | Subsidies in advance & other liabilities | 3    | 39,598         |
| <b>809,239</b>   | <b>TOTAL CURENT LIABILITES</b>           |      | <b>484,788</b> |
| <b>522,476</b>   | <b>NET ASSETS (LIABILITIES)</b>          |      | <b>469,546</b> |
|                  | <b>ACCUMULATED FUNDS</b>                 |      |                |
| 459,743          | Balance at 1 July                        |      | 522,476        |
| 62,733           | Excess of income over expenditure        |      | (52,930)       |
| <b>522,476</b>   | <b>BALANCE AS AT 30 JUNE</b>             |      | <b>469,546</b> |

# Statement of Changes in Equity

The Link Youth Health Service

Year Ended 30 June 2019

|   | Retained<br>Earnings<br>\$ |
|---|----------------------------|
| <b>Balance 1 July 2017</b>  | <b>459,743</b>             |
| <b>Comprehensive Income</b>   |                            |
| Surplus for the year attributable to members of the entity              | 62,733                     |
| Other comprehensive income for the year                                 | -                          |
| <b>Total comprehensive income attributable to members of the entity</b> | <b>62,733</b>              |
| <b>Balance at 30 June 2018</b>  | <b>522,476</b>             |
| <b>Comprehensive Income</b>   |                            |
| Deficit for the year attributable to members of the entity              | (52,930)                   |
| Other comprehensive income for the year                                 | -                          |
| <b>Total comprehensive income attributable to members of the entity</b> | <b>(52,930)</b>            |
| <b>Balance at 30 June 2019</b>  | <b>469,546</b>             |

# Statement of Cash Flows

The Link Youth Health Service Inc  
For the year ended 30 June 2019

|   | 2019                | 2018                |
|---|---------------------|---------------------|
| <b>Operating Activities</b>                         |                     |                     |
| Receipts from customers                             | 3,354,087.95        | 3,248,670.76        |
| Payments to suppliers and employees                 | (3,006,889.74)      | (2,930,982.06)      |
| Cash receipts from other operating activities       | (174,253.42)        | (178,334.06)        |
| <b>Net Cash Flows from Operating Activities</b>     | <b>172,944.79</b>   | <b>139,354.64</b>   |
| <b>Investing Activities</b>                         |                     |                     |
| Proceeds from sale of property, plant and equipment | 44,090.91           | 13,922.73           |
| Payment for property, plant and equipment           | (129,082.05)        | (100,685.56)        |
| Other cash items from investing activities          | 32,818.55           | 21,819.56           |
| <b>Net Cash Flows from Investing Activities</b>     | <b>(52,172.59)</b>  | <b>(64,943.27)</b>  |
| <b>Financing Activities</b>                         |                     |                     |
| Other cash items from financing activities          | (342,550.88)        | (235,381.91)        |
| <b>Net Cash Flows from Financing Activities</b>     | <b>(342,550.88)</b> | <b>(235,381.91)</b> |
| <b>Net Cash Flows</b>                               | <b>(221,778.68)</b> | <b>(160,970.54)</b> |
| <b>Cash and Cash Equivalents</b>                    |                     |                     |
| Cash and cash equivalents at beginning of period    | 849,356.47          | 1,010,327.01        |
| Cash and cash equivalents at end of period          | 627,577.79          | 849,356.47          |
| <b>Net change in cash for period</b>                | <b>(221,778.68)</b> | <b>(160,970.54)</b> |



## Notes To and Forming Part of the Accounts for the Year Ended 30 June 2019

### Note 1: Statement of Accounting Policies

The financial reports are a special-purpose financial report, prepared in order to satisfy the reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The Association has determined that The Link is not a reporting entity.

The financial reports have been prepared in accordance with the requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the following Australian Accounting Standards:

AASB 101 Presentation of Financial Statements

AASB 107 Statement of Cash Flows

AASB 108 Accounting Policies, Changes in Accounting Estimates and Errors

AASB 110 Events after the Reporting Period

AASB 1048 Interpretation of Standards

AASB 1054 Australian Additional Disclosures

No other applicable Accounting Standards, Urgent Issues Group Consensus Views or other authoritative pronouncements of the Australian Accounting Standards Board have been applied.

The reports have been prepared on an accrual basis, and are based on historic costs, and do not take into account changing money values, or except where specifically stated, current valuations of non-current assets. These accounts have been prepared on a going concern basis.

The following material accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this financial report.

- **Income Tax**

The Association is exempt from income tax as a charity and is also a Deductible Gift Recipient for taxation purposes.

- **Fixed Assets**

The depreciable amount of fixed assets is depreciated over their useful lives commencing from the time the asset is held ready for use. Leasehold improvements are amortised over the shorter of either the unexpired period of the lease or the estimated useful lives of the improvements.

The carrying amount of fixed assets is reviewed annually by the Board to ensure it is not in excess of the recoverable amount of those assets.

- **Leases**

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the period in which they are incurred.

- **Employee Entitlements**

Provision is made for the Association's liability for employee entitlements in relation to annual leave and long service leave. Liability in relation to long service leave is calculated from the date of appointment, but is not payable in full until the completion of ten years' service, and not payable pro-rata until at least seven years' service. Our experience to date is such that we expect these commitments to be payable.

Contributions are made by the Association to employee's superannuation fund of choice and are charged as expenses when incurred.

### Note 2: Operating Lease Commitments

The Association leases premises at 57 Liverpool Street, 49 Liverpool Street and 51 Liverpool Street.

### Note 3: Government Subsidies/Grants Received In Advance

Government operational subsidies and grants received in respect of expenses and programs are taken to income in accordance with the pattern of expenditure incurred, or on a time basis as best fits the terms of the subsidy or grant, to provide for the matching of revenue and expenditure during the year and future periods. Details of subsidies in advance and Project Grants are shown below:

#### Headspace

|                                   |              |
|-----------------------------------|--------------|
| Brought forward from 2017/2018    | \$ 326,989   |
| Grant income received             | \$ 948,047   |
| Bank Interest and Medicare Income | \$ 112,264   |
| Less write off                    | -\$ 172,050  |
| Funds Available                   | \$ 1,215,250 |
| less; Grant Expenditure           | \$ 1,205,555 |
| Carried forward to 2019/2020      | \$ 9,695     |

#### Innovation Health Services for Homeless Youth (IHSY)

|                                |             |
|--------------------------------|-------------|
| Brought forward from 2017/2018 | \$ 17,577   |
| Grant income received          | \$ 307,899  |
| Bank Interest                  | \$ -        |
| Funds Available                | \$ 325,476  |
| less; Grant Expenditure        | \$ 357,193  |
| Carried forward to 2019/2020   | (\$ 31,717) |

\* Please note that there was a loss in the IHSY regions last year, but there was a carry forward of money received that was quarantined specifically for T.O.P's.

#### Youth Health - State

|                                |            |
|--------------------------------|------------|
| Brought forward from 2017/2018 |            |
| Grant income received          | \$ 201,433 |
| Bank Interest                  | \$ -       |
| Funds Available                | \$ 201,433 |
| less; Grant Expenditure        | \$ 205,257 |
| Carried forward to 2019/2020   | (\$ 3,823) |

#### Illicit Drug Diversion Initiative (IDDI)

|                                |            |
|--------------------------------|------------|
| Brought forward from 2017/2018 | \$ 856     |
| Grant income received          | \$ 118,944 |
| Bank Interest                  | \$ -       |
| Funds Available                | \$ 119,800 |
| less; Grant Expenditure        | \$ 122,030 |
| Carried forward to 2019/2020   | (\$ 2,230) |

Note 3: Government Subsidies/Grants Received In Advance (Con't)

**ADS - Core funding**

|                                |            |
|--------------------------------|------------|
| Brought forward from 2017/2018 |            |
| Grant income received          | \$ 526,683 |
| Bank Interest                  | \$ 2,455   |
| Funds Available                | \$ 529,137 |
| less; Grant Expenditure        | \$ 538,897 |
| Carried forward to 2019/2020   | (\$ 9,760) |

**This Way That Way**

|                                |           |
|--------------------------------|-----------|
| Brought forward from 2017/2018 |           |
| Grant income received          | \$ 40,000 |
| Bank Interest                  |           |
| Funds Available                | \$ 40,000 |
| less; Grant Expenditure        | \$ 38,009 |
| Carried forward to 2019/2020   | \$ 1,991  |

**IPS Trial**

|                                |            |
|--------------------------------|------------|
| Brought forward from 2017/2018 | \$ 26,695  |
| Grant income received          | \$ 260,000 |
| Bank Interest                  |            |
| Funds Available                | \$ 286,695 |
| less; Grant Expenditure        | \$ 287,940 |
| Carried forward to 2019/2020   | (\$ 1,245) |

**Short Term Psychological Interventions Program**

|                                |            |
|--------------------------------|------------|
| Brought forward from 2017/2018 |            |
| Grant income received          | \$ 113,062 |
| Bank Interest                  |            |
| Funds Available                | \$ 113,062 |
| less; Grant Expenditure        | \$ 94,480  |
| Carried forward to 2019/2020   | \$ 18,582  |

Note 4: Continuation of funding

All current funding has been renewed going forward.



## STATEMENT BY MEMBERS OF THE BOARD

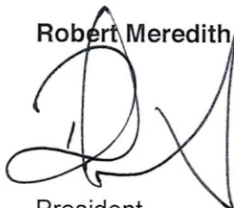
The Board has determined that the Association is not a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies stated in note 1 of the financial statements

In the opinion of the Board,

- these financial statements present fairly the financial position of The Link Youth Health Service Inc. as at 30 June 2019 and the performance for the year ended on that date.
- there are reasonable grounds to believe The Link Youth Health Service Inc. will be able to pay all of its debts, as and when they become due and payable; and
- the financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

Signed in accordance with subsection 60.15(2) of the *Australian Charities and Not-for-profit Commission Regulation 2013*.

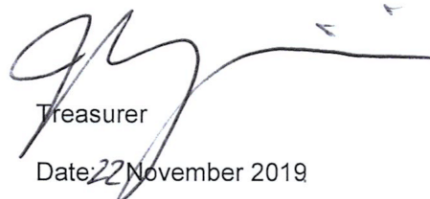
**Robert Meredith**



President

Date: 27 November 2019

**John Borojevic**



Treasurer

Date: 22 November 2019

## The Link Youth Health Service Inc

# Auditor's Independence Declaration

For the Year Ended 30 June 2019

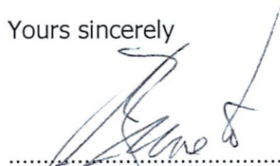
Dear Members

As auditor for the The Link Youth Health Service Inc for the year ended 30 June 2019, I declare that to the best of my knowledge and belief, there have been:

- 1) No contraventions of the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- 2) No contraventions of any applicable code of professional conduct in relation to the audit.

This declaration is in respect of the above-mentioned entity.

Yours sincerely



.....  
**Michael Burnett** B.Com.F.C.A.

Registered Company Auditor: 281

Partner

Level 1/18 Ross Avenue, Rosny Park TAS 7018

Dated 29 / 11 / 19

# Independent Auditor's Report

To the members of The Link Health Service Inc

## Opinion

We have audited the financial report of The Link Health Service Inc (the Entity), which comprises the statement of financial position as at 30 June 2019, the statement of income and expenditure, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and the declaration by members of the board.

In our opinion, the accompanying financial report presents fairly, in all material respects, the financial position of the Entity as at 30 June 2019 and of its financial performance and its cash flows for the year then ended in accordance with *Australian Charities and Not-for-profits Commission Act 2012*.

## Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standard Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist The Link Health Service Inc to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose.

## Responsibilities of the Board Members for the Financial Report

The board members are responsible for the preparation of the financial report in accordance with the *Australian Charities and Not-for-profits Commission Act 2012*, and for such internal control as the board members determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the board members are responsible for assessing the Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the board members either intend to liquidate the Entity or to cease operations, or has no realistic alternative but to do so.

The board members are responsible for overseeing the Entity's financial reporting process.

**Auditor's Responsibility for the Audit of the Financial Report**

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: <http://www.auasb.gov.au/Home.aspx>. This description forms part of our auditor's report.



.....  
**Michael Burnett** B.Com.F.C.A.  
Registered Company Auditor: 281  
Partner  
Level 1/18 Ross Avenue, Rosny Park TAS 7018

Dated 29 / 11 / 19 .....





# who we are: 2018-2019

## headspace team:

\*private practitioners

Miranda Ashby  
Jennifer Presser\*  
Kelly Pettit  
Angela Waite  
Bethany Smith  
Anneke Mertens\*  
Bernadette Carroll  
Lyndel Dean  
Philip McKay  
Renaë Pepper  
Adela Marrone  
Adrian Cakra  
Jesse Greenwood  
Shelagh Curtain  
Amy Cochrane  
Beatrice Webb  
Jason Lemon  
Jennifer Kuhn  
Rebecca Grant\*  
Wendy Roberts  
Alison Edwards\*  
Steven Bradford\*  
Katie Ling\*  
Alison Hardinge  
Andree Poppleton  
Ker Leow  
Kezia Wasdell  
Kellie Bryan  
Beth Mulligan\*  
Jacinta Hickey  
Anthea Dallas  
Verity Robin  
Graham Hall\*  
Natalie Fitzgerald\*

Abbey Lack (student)  
Jesse Richardson (student)  
Monique Williams (student)  
Max Zheng (student)  
Molli Lai (student)  
Olivia Bounds (student)

## Administration/Finance:

Cathryn De Soza  
Yan Rayner

## IPS team:

Lorelle Taylor  
Annette Swinnerton Smith  
Susan Dickson

## Reception team:

Julie Downie  
Tania Cerritelli  
Kimberly Brown  
Molly Devlin  
Monique Utting

## Our Board:

Rob Meredith - President  
John Borojevic – Treasurer  
Helen Barrett  
Judy Hebblethwaite  
Aneita Browning  
Linda Paynter  
Mandy Lo  
Barb De Graaff  
Suellen Taylor

## Management:

David Perez  
Maggi Boughton  
Eliza Lee  
Miranda Ashby  
Tania Hunt

## YHF team:

Marianne Wyrsh  
Nikala Post

## YHW team:

Andrew Badcock  
Thomas Burdick  
Rebecca Pettit  
Claire Johnston  
Thalia Papadakis  
Ruth Bishop (student)

## AOD team:

Duncan Giblin  
Tara Smith  
Kaz Knights

## STPI:

Helen Shann



## headspace Hobart

This program is supported by Primary Health Tasmania (Tasmania PHN) under the Australian Government's Primary Health Networks Program.

## This Way, That Way

This program is funded by the Crown through the Department of Health.

## Alcohol and Drug Services

These programs are supported by the Crown through the Tasmanian Health Service.

## Individual Placement Support

funded by the Australian Government  
Dept of Social Services

## Short-term Psychological Intervention Program

This program is supported by Primary Health Tasmania (Tasmania PHN) under the Australian Government's Primary Health Networks Program.

## Open Access Program

The Link Youth Health Service Inc. receives funding from the Crown, through the Department of Health.

## Youth Health Fund

This program is funded by the Crown through the Department of Health.



